Central Ohio Area Agency on Aging UTILITIES GUIDE



Counties Served

Delaware
Fairfield
Fayette
Franklin
Licking
Madison
Pickaway
Union



614-645-7250 800-589-7277 www.coaaa.org



Your Connection to Care

This information is provided by the: The National Family Caregiver Support Program.

This is a nationally funded program operated in Central Ohio by the Central Ohio Area Agency on Aging (COAAA). It offers caregiver workshops and funds services designed to assist caregivers on a short term basis. The services include: information and assistance, counseling, respite, and other supplemental services

Request a copy or download our other guides from our website www.coaaa.org under the RESOURCE Tab:

- Central Ohio Older Adults Resource Guide
- The Caregiver Toolbox
- Books, Videos and Websites for Caregivers
- Central Ohio Senior Housing & Home Repair Guide
- Central Ohio Long Term Care & Hospice Guide
- Central Ohio Private Homecare Guide
- Central Ohio Prescription Guide
- Central Ohio Transportation Guide
- Central Ohio Support Group Guide
- Central Ohio Respite Guide
- Central Ohio Moving and Transitions Guide
- Central Ohio HIRING Guide for In Home Care
- Central Ohio Kinship Care Guide
- Central Ohio Pet Care Guide

The COAAA also provides monthly Caregiver Support Groups & Information Sessions. For more information call 800-589-7277 or visit www.coaaa.org. Or in your county, call one of these agencies:

- Delaware-SourcePoint 740-363-6677
- Fairfield-Meals on Wheels of Fairfield County 740-681-5050
- Fayette-Community Action Commission of Fayette Co. 740-335-7282
- Franklin-Franklin Co. Office on Aging 614-525-6200
- Licking-Licking Co. Aging Program 740-345-0821 or 1-800-452-0097
- Madison-Madison Co. Senior Center 740-852-3001
- Pickaway-Pickaway County Senior Center 740-474-8831
- Union-Union County Senior Services 937-644-1010

Central Ohio Utility Assistance Guide for Seniors & Individuals Who Have a Disability Table of Contents

Topics:	Page
Programs Available Statewide-Both Gas and Electric	
Regular HEAP (Home Energy Assistance Program)	2
E-HEAP Winter Crisis Program	2
E-HEAP Summer Crisis Program	3
Other General Assistance Programs	
Medical Certification	3
Extended Payment Plans	3
Percentage of Income Payment Plan Plus (PIPP Plus)	4
Graduate PIPP Plus	5
JOIN	5
Home Weatherization Assistance Program	6
Electric Bills Only	
Neighbor to Neighbor Program	7
Community Assistance Program	7
In Home Energy Rebates Program	7
Gas Bills Only	
Columbia Fuel Fund	8
Columbia Gas WarmChoice Program	8
Phone Bills	
Lifeline	_
Water Bills	
Federal Poverty Level Income Table	9
Special Populations	
Prevention, Retention & Contingency(PRC) Program	
Veterans: List of County Veterans Services Commission Offices	10
Appendix	
List of Community Action Agencies and Salvation Army Offices	
List of Agencies that take AEP Neighbor to Neighbor Applications	
List of County Departments of Job & Family Services	12

This resource manual is brought to you by the Central Ohio Area Agency on Aging. Any unauthorized use and/or duplication of this material without the prior express and written permission from the Central Ohio Area Agency on Aging is strictly prohibited.

This manual is not a substitute for professional advice and care. If you have specific needs, please see a professional provider. Links to web sites are provided for convenience and do not constitute or imply endorsement. Every reasonable effort is taken to ensure accurate information; however, we cannot guarantee completeness or timeliness. COAAA assumes no responsibility for outcomes resulting from the use of information contained in this manual.

Programs Available Statewide (Both Gas & Electric)



Regular HEAP (Home Energy Assistance Program)

- Assistance: helps with gas bill, electric bill if electric is a primary or secondary heating source, or bulk fuel
 - does not require disconnection
 - o provides a one-time benefit usually a credit applied to the bill or a voucher for bulk fuel
 - helps home-owners and renters
 - o amount depends on how many people live in the home, total household income, and the primary fuel used to heat the home
- Eligibility: income up to 175% of Federal Poverty Guidelines (see chart on page 9)
 - How to apply: Apply online at http://development.ohio.gov/
 - o Can apply through May 31 of any year.
 - Applications available at post offices, libraries and Community Action Agencies (see list on page 11); also available at:
 - Central Ohio Area Agency on Aging, phone: 614-645-7250
 - Breathing Association, 788 Mt. Vernon Ave, Columbus, OH 43203 Call 614-969-0978 for the automated line to make an appointment at any of their 3 locations.

<u>EAP: Winter Crisis Program</u>

- Assistance: one-time benefit for electricity, gas, or bulk fuel if utility disconnected or shut-off notice issued. Can assist with heating system repairs such as furnaces—up to \$500.
- When available: November 1 March 31
- Eligibility: income up to 175% of Federal Poverty Guidelines (see chart on page 9)
- How to apply:
 - Contact the Community Action Agency in your county (see list on page 11)
 - Franklin County residents contact IMPACT appointment line at 614-246-0019 for appointment at 711 Southwood Ave, Columbus OH 43207
 - Franklin County residents can call the Breathing Association to schedule an appointment 614-457-4570 or 614-566-0760.

Winter Reconnection Order

- Assistance: an order issued by PUCO in the fall that allows customer to prevent shutoff or restore service for \$175 payment plus a reconnection fee.
 - o Payment can come from the consumer or E-HEAP will pay the \$175.
 - Can use one time during the heating season.
- Requirement: must sign up for regular HEAP and a payment plan.
- How to apply: see HEAP Winter Crisis Program.

E HEAP: Summer Crisis Program

- Assistance: one-time payment of up to \$350 for regulated utilities & \$400 for non-regulated
- When available: July through August
- Eligibility:
 - o income up to 175% of Federal Poverty Guidelines (see chart on page 9)
 - o age 60 or someone in home has an illness verified by physician
- How to apply:
 - Contact the Community Action Agency in your county (see page 11)
 - Franklin County residents contact IMPACT appointment line at 614-246-0019 for appointment at 711 Southwood Ave, Columbus OH 43207
 - o Franklin County residents can call the Breathing Association at 614-969-0978.
- Bring to your appointment:
 - Picture ID—for person whose name is on the bill
 - Social Security cards for all household members
 - Proof of all income for the past 90 days must be presented at time of application for all household members, except wage income earned by dependent minors under age 18
 - o The gas and electric bill, regardless of status and/or your bulk fuel invoice or bill
 - If disabled, you must submit proof of disability
 - If you are required to make a copayment or reconnection fee, you must bring verification of that payment

Other General Assistance Programs

Medical Certification

- Assistance: prevents shut-off or restores service within 21 days of disconnection; can be used up to 3 times in any 12-month period. Valid for 30 days
- Eligibility: person in the home would be in danger for health reasons
- How to apply: contact the utility and ask for a medical certification form to be faxed to your doctor

Extended Payment Plans

- Assistance: allows person facing disconnection to pay 1/9, 1/6 or 1/3 of past due bill
 - o 1/9 plan customer pays 9 monthly payments on past due amount
 - o 1/6 plan customer pays 6 monthly payments on past due amount in addition to current bill
 - 1/3 plan requires customer to pay 1/3 of total balance each month (past due amount plus current charges). Offered Nov. 1 - April 15
- Eligibility: no income rules
- How to apply: contact the electric or gas company which serves you

Percentage of Income Payment Plan Plus (PIPP Plus)

- Assistance: allows customers to pay a percentage of their income toward monthly energy bill year- round.
 - o If heating with gas, payment is 6% of monthly household income
 - o If heating with electricity, payment is 10 % of monthly household income
 - o Eligibility: income up to 150% of the Federal Poverty Guidelines (see chart on page 9)

Requirements:

- o Must pay installment every month in full and on time
- Must verify income each year. Re-verification of income/household size can be completed online at www.energyhelp.ohio.gov or by completing an Energy Assistance Application and mailing it to: Ohio Development Services Agency, PO Box 1240, Columbus, OH 43216, or in person at the local Community Action Agency. Mailed re-verifications must include proof of income and may take up to 12 weeks to process. Households claiming zero income <a href="https://www.must.numbus.numbu
- o Must report changes in income or number in household within 30 days

How to apply:

- Contact the Community Action Agency in your county (see list on page 11)
- o Franklin County residents contact IMPACT at 614-246-0019
- Franklin County residents contact the Breathing Association to schedule an appointment at 614-969-0978

Take Note! The monthly PIPP amount paid by the customer covers only a portion of the total monthly utility bill. The balance of each month's bill is referred to as an "arrearage." Monthly arrearages add up and MUST BE PAID if the customer leaves PIPP for any reason. The information on Graduate PIPP in the next section explains how the arrearages can be paid over 12 months.

REMEMBER, if the monthly PIPP amount is paid in full and on-time each month, the arrearage is reduced by 1/24th each month.

Be sure PIPP Plus is right for you! In some cases, a utility customer may qualify for PIPP Plus but not need it. For some customers, the monthly PIPP amount (6% or 10% of income) is actually higher than their typical monthly utility bill. PIPP Plus is only helpful if your monthly utility bills are typically higher than the PIPP Plus payment amount.

Graduate PIPP (Percentage of Income Plan) Plus

A 12-month payment plan that helps customers pay off the PIPP Plus Arrearage if they become
ineligible for the program or voluntarily leave the program. Graduate PIPP Plus helps customers who
still have utility service transition to a regular payment. Monthly payments are the average of the
most recent PIPP Payment and a budget payment established by the utility. Customers who make all
12 Graduate PIPP Plus payments will eliminate their entire balance.

How to apply:

- Contact the Community Action Agency in your county (see list on page 11)
- Franklin County residents contact IMPACT at 866-747-1038 or Breathing Association at 866-861-6399 to schedule an appointment

Post PIPP Plus

- A 12-month plan for former PIPP customers with outstanding arrearages who are no longer receiving service through the utility, and who are current with their PIPP payments
- Customers pay **1/60** of the final balance for 12 months. Each month 1/12 of the arrearage is forgiven. Customers have 12 months from the date utility service is discontinued to earn Post PIPP credits. Call the utility as soon as possible once service is discontinued to earn the maximum Post PIPP credits

JOIN Program (Franklin County Residents Only)

- Assistance:
 - o Pays last \$50 on one utility bill if customer has a disconnection notice
 - o Helps one time in a 12-month period
- Eligibility: low income
- How to apply: go to JOIN at 578 E. Main Street, Columbus between 10 and 11:30 am or 1 to 2 pm; doors open at 9 am; take last bill and disconnection notice

Home Weatherization Assistance Programs (HWAP)

FREE services are available year around to homeowners and renters who meet the income eligibility requirements of 200% of poverty (see chart page 9). These services are designed to help you stay warmer in the winter and cooler in the summer.

Types of services which may be available:

- Home energy inspection and safety checks
- Replacement or repair of electric and gas appliances (furnaces and water heaters)
- Replacement of refrigerators, freezers, and light bulbs
- Attic and wall insulation
- Air Sealing

Delaware, Madison and Union Counties:

Bridges Community Action Partnership 937-642-4986 ext. 320

Fairfield County:

Lancaster Fairfield Community Action Agency 740-653-4149 ext. 8006

Franklin County:

- Ground Level Solutions 614-861-7992
- Impact Community Action 614-453-1603
- Mid-Ohio Regional Planning Commission (MORPC) 614-621-1171

Fayette County:

• Fayette County Community Action Agency 740-335-8764

Licking County:

• LEADS Community Action Agency 740-349-0200

Pickaway County:

Pickaway Co. Community Action Organization, Inc. 740-477-1655 ext. 315

Electric Bill Only

Note: Check with your electric supplier if not AEP (American Electric Power)—many of them have Assistance Programs, In Home Energy Audits, and Rebate Assistance programs for installing more efficient appliances.

Neighbor to Neighbor Program (AEP)

- Assistance: provides up to \$250 per customer if disconnected or have disconnection notice
- Eligibility: income up to 250% of the Federal Poverty Guidelines (see chart on page 9)
- Requirements:
 - Must apply first for any other available assistance programs (i.e., HEAP, Winter or Summer Crisis HEAP, PIPP)
 - o Have paid \$75 on the AEP bill in past 90 days
 - Must have a minimum balance of \$50 on the AEP bill
- When to apply:
 - o For help with cooling, apply from June 1 through September 30
 - o For help with heating, apply from November 1 through April 30
 - o How to apply: Call an agency listed on pages 11-12 to schedule an appointment to fill out an application.

AEP Ohio In-Home Energy Program Rebates

The AEP Ohio In-home Energy Program offers rebates for the installation of energy-saving measures when they are recommended by a program-approved auditor. Customers have six months from the date of the installation to submit all rebate applications. The rebate budget is limited and rebates will be paid for all eligible and qualifying installed measures, until such time as the program ends or the rebate budget is exhausted. Only participating contractors may offer rebates. Program is available to single-family homes and individually metered housing units in 2-6 unit buildings.

For more information, call: 866-997-3578.

Rebates offered for:

Weatherization (Energy Audit Required)

- Air Sealing
- Attic Insulation
- Wall Insulation

Energy Star Heating and Cooling (Home Evaluation Optional)

- Central Air Conditioner
- Central Air Conditioner Early Retirement
- Air Source Heat Pump

- Air Source Heat Pump Early Retirement
 - Geothermal Heat Pump
 - Ductless Heat Pump

Smart Thermostats (Home Evaluation Optional)

- Fossil Fuel Heat with Central A/C
- Electric Heat and Cooling

Rebates available on the following *Energy Star certified* appliances:

- Electric heat pump water heaters
- Air purifiers
- Clothes Washers

- Refrigerators
- Dehumidifiers
- Qualifying Smart Thermostats



Your Connection to Care

Gas Bill Only

Note: Check with your natural gas supplier if you do not have Columbia Gas. Many of them have Fuel Fund, Heat Share, and Home Weatherization Programs for customers.

Columbia Gas Fuel Fund

- Assistance: one-time assistance of up to \$250 per customer per heating season
- Eligibility: income up to 200% of Federal Poverty Guidelines (see chart on page 9) or households experiencing unexpected hardships: How to apply:
 - o Contact local Community Action Agency (see list on page 11)
 - o Call Columbia Gas 800-344-4077

Columbia Gas Warm Choice Program

Columbia Gas Customers can sign up for Warm Choice from all over the state at:

www.ColumbiaGasOhio.com/warmchoice

Income eligible home owners (150% of Federal Poverty Level-see page 9) and renters may receive as well:

- A full home safety and energy inspection
- Attic and wall insulation, air sealing, safety checks on natural gas appliances, natural gas furnace repair or replacement, and natural gas water heater repair or replacement
 - o Franklin County Customers: Contact MORPC at 614-621-1171
 - Delaware, Fairfield, Licking, Madison, Pickaway and Union Co. Customers:
 Contact Ground Level Solutions at 614-861-7922 or 800-537-8210

Columbia Gas Heat Share Program

Assistance up to \$250 per customer to prevent disconnection or to reconnect service. Income-eligible up to 150% of Federal Poverty Level.

- Call the Salvation Army in Central Ohio Caseworkers assist clients by zipcode
- Call 614-221-6561 to be directed to the caseworker serving your zipcode

Phone Bill----Lifeline

- Assistance: a discount on traditional land-line phone service OR a free cell phone with free minutes offered by various wireless companies (can *only have one* or the other).
- Eligibility: people on Medicaid, SNAP, SSI, Veterans Benefit, Social Security
 Survivor Benefit, Section 8, HEAP, Free Lunch Program, at a homeless
 shelter, in a nursing home, or who have income up to 135% of Federal Poverty Guidelines (see
 chart below)
- How to apply: for a landline discount, contact local telephone company; for a cell phone, contact wireless companies in your area to find out if they offer the Lifeline phone

Water Bill

Note: Check with your Water Supplier or Community Action Agency (page 11)-Suppliers other than Columbus often offer Assistance Programs.

Columbus City Water

- Assistance:
 - Seniors can receive a 10% discount
 - Others with a low income up to 150% of Federal Poverty Guidelines can receive a 20% discount (see chart below)
 - Seniors with up to 150% of Federal Poverty Guidelines are eligible for both discounts
- Requirement: must live in a home with one water meter (not a duplex or apartment), call
 Columbus Department of Public Utilities at 614-645-8276

Impact Community Action

711 Southwood Ave.

Columbus OH 43207

Water Assistance Program – Franklin County only

Eligibility for Water Assistance

- Income at or below 175% of Federal Poverty Guidelines
- Water/wastewater account is in disconnect status, Or, terminated,
- Or, client needs to establish new, or transfer service
- Account must be coded residential, except in master-metered situations.

Maximum benefit is \$250

How to apply: Call for appointment, 614-246-0019

2022 Federal Poverty Income Table

# Persons	100% Poverty Level	138% Poverty Level	150% Poverty Level	175% Poverty Level	250% Poverty Level	400% Poverty Level
1	\$13590	\$18754	\$20385	\$23783	\$33975	\$54360
2	\$18320	\$25268	\$27465	\$32043	\$45775	\$73240
3	\$23030	\$31781	\$34545	\$40303	\$57575	\$92120
4	\$27750	\$38295	\$41625	\$48563	\$69375	\$111,000
5	\$32470	\$44809	\$48705	\$56823	\$81175	\$129880
6	\$37190	\$51322	\$55785	\$65083	\$92975	\$148,640

Assistance For Special Populations

Prevention, Retention and Contingency (PRC) Program

- Assistance: one time for electric, gas or water; amount varies by county
- Eligibility:
 - Minor child in the home
 - Eligible if receiving assistance from Ohio Works First, SSI, SNAP(food stamps),
 TANF(Temporary Assistance to Needy Families)
- How to apply: contact local Department of Job & Family Services Offices; process will take 2 to 4 weeks (see list page 12)
 - Expedited PRC-Available if utility is to be disconnected within 7 days or is already disconnected in winter. Process will take 7-10 days

Veterans

- Assistance: Varies
- Requirements:
 - Contact the County Veteran's Service Commission in your county of residence listed below
 - Franklin County must be resident for 90 days



List of County Veteran's Service Commissions

Delaware County

Wolf Building 149 N. Sandusky Street Delaware, OH 43015 740-833-2010

Fairfield County

3044 Columbus-Lancaster Rd. Lancaster, OH 43130 740-652-7920

Fayette County

133 S. Main Street, Suite L11 Washington CH, OH 43160 740-335-1610

Franklin County

280 E. Broad St. Columbus, Ohio 43215 614-525-2500

Licking County

935 Buckeye Avenue Newark, OH 43055 740-670-5430

Madison County

1 N. Main St. London, OH 43140 740-852-0676

Pickaway County

141 W. Main Street Circleville, OH 43113 740-474-3650

Union County

835 E. Fifth St., Suite B. Marysville, OH 43040 937-642-7956 or 800-686-2308

<u>Community Action Agencies (www.oacaa.org)</u> <u>Salvation Army Offices (www.salvationarmy.org)</u> *All Accept AEP Neighbor to Neighbor Applications*

Delaware County

Bridges Community Action Partnership

555 Sunbury Rd.
Delaware, OH 43015
740-369-3184; www.bridgescap.org

Salvation Army

340 Lake St. Delaware, OH 43015 740-363-9487

Fairfield County

Lancaster-Fairfield CAC

1743 East Main Street, PO Box 768 Lancaster, OH 43130-0768 740-653-4146; www.faircaa.org

Salvation Army

228 W. Hubert Avenue Lancaster, OH 43130 740-687-1921

Fayette County

Community Action Comm. Fayette Co.

1400 U.S. Route 22 NW Washington Court House, OH 43160-740-335-7282;www.cacfayettecounty.org

Salvation Army

769 Western Ave Chillicothe, OH 45601 740-775-6995

Franklin County

IMPACT Community Action

711 Southwood Ave. Columbus, OH 43207 614-252-2799; <u>www.impactca.org</u>

Central Ohio Salvation Army

966 E. Main St. Columbus, OH 43205 614-437-2153 West-614-274-7600 Stowe Baptist-614-449-8066

Licking County

LEADS

159 Wilson Street Newark, OH 43055 740-349-8606; www.leadscaa.org

Salvation Army

250 E. Main St. Newark, OH 43055 740-345-8120

Madison County

Bridges Community Action

Partnership 255 W. High St, London, OH 43140, 740-852-3511

www.bridgescap.org

Salvation Army

15 So. Plum St., P.O. Box 98 Springfield, OH 45506 937-322-3434

Pickaway County

Pickaway County Comm. Action

469 E. Ohio St. Circleville, OH 43113 740-477-1655; www.picca.info

Salvation Army

171 East 4th Street, P.O. Box 451 Chillicothe, OH 45601 740-774-2760

Union County

Bridges Community Action
Partnership 232 N. Main St.,
Marysville, OH 43040 937-642-4986;
www.bridgescap.org

Salvation Army

340 Lake St. Delaware, OH 43015 740-363-9487

Other Agencies that take AEP Neighbor to Neighbor Program Applications

Delaware County

Delaware Housing, Cabin 4

340 Lake St., Delaware, OH 43015 740-363-9487

SourcePoint

800 Cheshire Dr., Delaware, OH 43015, 740-363-6677

Willis Family Reserve Center

74 William Street, Delaware, OH 43015 740-833-1619

<u>Fairfield, Fayette, Licking, Madison,</u> <u>Pickaway, & Union Counties</u> ---See

agencies listed in above section and also:

Pataskala Service Center

12536 Adams Lane SW, Pataskala, OH 43062, 740-927-9861

Ashville Neighborhood Center

97 Miller Ave., Ashville, OH 43103 740-983-2530.

LEADS Buckeye Lake Food Pantry

41 1st St., Buckeye Lake, OH 43008 740-928-4481

Franklin County

Breathing Association, The

788 Mt. Vernon Ave., Columbus, OH 43203 614-457-2997, for East or Westside offices 614-566-0760

Catholic Social Services

197 E. Gay St., Columbus, OH 43215 614-221-5891

Central Community House

1150 E. Main St., Columbus, OH 43205 614-252-3157

Compass at Broad St. Presbyterian

760 E. Broad St. Columbus, OH 43205 614-463-9612

Corinthian Baptist Church

3161 E. 5th Ave., Columbus, OH 43216 614-237-8619

East Columbus Development Co.

3050 E. 7th Ave. Columbus, OH 43219 614-372-0884

Gladden Community House

183 Hawkes Ave., Columbus, OH 43223, 614-227-1600

Ohio Health

4850 E. Main St., Columbus, OH 43213 614-566-0750

Central Ohio County Departments of Job & Family Services

Delaware County

145 N. Union St, Delaware, OH 43015 740-833-2300, 800-899-3180

Fairfield County

239 W. Main St., Lancaster, OH 43130 740-652-7889, 800-450-8845

Fayette County

133 S. Main St., Washington Court House, OH 43160 740-335-0350, 800-845-3272

Franklin County

1721 Northland Park Ave., Columbus, OH 43229 614-233-2000

Licking County

74 S. Second St., PO Box 5030, Newark, OH 43055 740-670-8999. 888-895-2790

Madison County

200 Midway St. London, OH 43140 740-852-4770, 800-852-0243

Pickaway County

1005 S. Pickaway St., PO Box 610, Circleville, OH 43113 740-474-7588, 800-822-5437

Union County

40 London Ave., Ste. 1800, PO Box 389, Marysville, OH 43040 937-644-1010, 800-248-2347 The Central Ohio Aging and Disability Resource Network (ADRN) is a collaborative effort of the Central Ohio Area Agency on Aging and community partners, designed to streamline access to long-term services and supports that promote community living, personal choice and independence for older adults and all persons with disabilities regardless of age. Central Ohio Community Partners Include:

CareStar Case Management Agency

2760 Airport Drive, #130, Columbus, OH 43219 614-751-7777, <u>www.carestar.com</u>

Centers for Independent Living

- MOBILE: Center for Independent Living (Mid Ohio)
 690 High Street, Columbus, OH 43206
 614-443-5946, www.mobileonline.org
- SOCIL (Southeastern Ohio Center for Independent Living) Fairfield County Office, 418 South Broad Street, Lancaster, OH 43130 740-689-1494
 Hocking County Office, 1369 East Front Street Logan, OH 43138 740-380-1475, www.socil.org
- CDE Center for Disability Empowerment 510 E. North Broadway, Columbus, OH 43214, 614-575-8055 www.disabilityempowerment.net

Senior Service Providers

- SourcePoint, 800 Cheshire Dr., Delaware, OH 43015, 740-363-6677, www.mysourcepoint.org
- Meals on Wheels of Fairfield County, 1515 Cedar Hill Rd., Lancaster, OH 43130, 740-681-5050, www.mowfc.org
- **Fayette County Commission on Aging,** 1179 S. Elm St., Washington CH, OH 43160, 740-335-2159, www.fayettecoa.com
- Franklin County Office on Aging. 280 E. Broad St., 3rd Floor, Columbus, OH 43215, 614-525-6200, www.officeonaging.org
- Licking County Aging Program, 1058 E. Main St., Newark, OH 43055, 740-345-0821/800-452-0097, www.lcap.org
- Madison County Senior Center 280 W. High St., London, OH 43140, 740-852-3001, www.mcsenior.org
- **Pickaway County Senior Center**, 2105 Chickasaw Dr., Circleville, OH 43113, 740-474-8831, www.pickawayseniors.org
- **Union County Senior Services**, 940 London Ave, Marysville, OH 43040, 937-644-1010, www.co.union.oh.us







Do you need help at home?

Are you caring for a loved one? Call COAAA today!

Central Ohio Area Agency on Aging (COAAA) helps older adults and individuals with disabilities live safely and independently in their homes for as long as possible. We have the knowledge and experience to connect you to the resources and services you need.



Your Connection to Care

800-589-7277 coaaa.org