

Webinar  
Via  
Zoom!

# COAAA Professional Education February 25, 2022

9:00AM - 12:15PM



## The Hidden Cost of Bias in Client Treatment and Outcomes

Helping professionals need to recognize "who they are" and how that can influence their biases. It is important to recognize that clinician bias, whether implicit or explicit, influences the engagement with clients and the outcomes of client treatment. Finally, helping professionals need to understand the way that their biases impact clinical perception and client outcomes. This workshop will aid helping professionals to understand who they are and how their biases impact client interactions and outcomes.

### Speaker

**DeAnna Henderson PhD** is a licensed professional counselor in the state of Ohio, a certified rehabilitation counselor, and holds an online teaching certificate from Alabama State University. She is currently a faculty member of Walden University, College of Social Behavioral Sciences, in the School of Counseling. She received her doctor of philosophy degree from Ohio University, and her Masters degree from The Ohio State University.

### Objectives

At the conclusion of this workshop, participants will be able to:

- Understand how "who they are" can influence their personal biases
- Define implicit and explicit bias
- Understand the way that implicit and explicit bias impacts the helping professionals perception of clients and can thus influence client outcomes

### Hours

3.0 Social Work Clock Hours (#RSX059002)    3.0 BELTSS (39315-SS-22)  
3.0 Counselor Clock Hours (#RCX109207)



The Ohio Board of Nursing accepts events approved for Counselors & Social Workers for Continuing Nurse Education Contact Hours.

### Central Ohio Area Agency on Aging

3776 S. High St., Columbus, OH 43207

614-645-7250    1-800-589-7277    [www.coaaa.org](http://www.coaaa.org)    [coaaa@coaaa.org](mailto:coaaa@coaaa.org)

*Your Aging and Disability Resource Network*

**COAAA Professional  
Education  
February 25, 2022  
9:00AM - 12:15PM**

**Zoom webinar link will be emailed the day before the training to the email address with which you registered.**

**Fee \$60.00** The workshop fee includes handouts.

**LATE REGISTRATION: \$70.00 (after 2/18/22)**

A **REFUND** will be made **ONLY for cancellations received 5 business days prior to the event**. If less than 5 days, a credit can be issued for use at another program within the next year. If notice of cancellation is not received before the date of the program, no credit can be issued, Any checks returned will be subject to a \$15 returned check fee by the City of Columbus.

We cannot accept credit cards at this time. Please mail payment with registration or drop off during business hours.

**Please Note:** Zoom link for webinar will be sent the day before the workshop to the email used to register, along with handouts and evaluation forms. Continuing Education Certificates are issued once evaluation forms are completed and returned to [ldobb@coaaa.org](mailto:ldobb@coaaa.org).

**Registration Form**

**Deadline February 18**

**The Hidden Cost of Bias in Client Treatment and Outcomes**

Name: \_\_\_\_\_

Agency: \_\_\_\_\_

Address: \_\_\_\_\_

Special Accommodations needed due to disability: \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_

Email: \_\_\_\_\_

Licensure: Social Worker    Nurse    NHA (License # \_\_\_\_\_)    Other \_\_\_\_\_

**Registration Fee: \$60.00**

**Late Registration Fee: \$70.00 (2/18/22)**

Purchase Order Attached: # \_\_\_\_\_ \$ \_\_\_\_\_ Federal ID# \_\_\_\_\_

Make checks payable to **City of Columbus**, & mail with registration form to:  
COAAA Training & Education, 3776 S. High St., Columbus, OH 43207

If using a purchase order, please attach a copy to the completed registration form. Questions? Call (614) 645-7250 or 1-800-589-7277; fax (614) 645-3885. COAAA will not accept registrations over the phone or fax without a purchase order number.