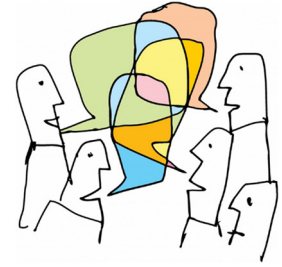


Webinar  
Via  
Zoom!

# COAAA Professional Education

## March 4, 2022

9:00AM - 12:15PM



### Boundaries and Community: Building Relationship in the Trauma-Informed Care Setting

To be trauma-informed means that, as helping professionals, we are constantly creating an environment that ensures safety, stability, appropriate boundaries, and empowerment. Key principles of effective trauma-informed care include providing and ensuring safety, providing and ensuring stability, and maintaining a positive and consistent relationship. This workshop will explore the importance of the helping relationship and how positive relationships are essential to providing TIC. Practical ways of building positive rapport will be highlighted. Additionally skills for recovering from challenging relationships will be presented.

#### Speaker

**Mandi Pierson LISW-S** is the Director of Porchlight and a clinician who counsels individuals suffering from trauma and addiction. She specializes in vulnerable populations with complex trauma, focusing on victims of human trafficking. Her seasoned experience led her to become one of Central Ohio's leading experts on trauma; her clinical perspective is regularly requested for identifying best practices and creating trauma-informed environments. Mandi's work experience includes providing counseling services at Mount Carmel Health System in the Crime and Trauma Assistance program, and serving as Director of Clinical Services at Amethyst, Inc. For more than ten years, she has counseled individuals impacted by trauma and addiction. She specializes in working with vulnerable populations who have complex trauma or post-traumatic stress disorder, focusing on survivors of human trafficking. Over the years, Mandi has also had the opportunity to address the unique needs of the first responder community. Much of her experience has been with individuals and their loved ones impacted by substance abuse or addiction, including those in recovery. Mandi received her Masters in Social Work from The Ohio State University and is a licensed independent social worker with supervisory designation.

#### Objectives

At the conclusion of this workshop, participants will be able to:

- Describe the importance of the helping relationship
- Develop understanding of positive relationships as trauma-informed care
- Improve relationship-building skills in the TIC setting (TIC=Trauma-Informed Care)
- Gain skills for recovering from challenges to the therapeutic relationship
- Describe personal boundaries and self-care in the therapeutic relationship.

#### Hours

3.0 Social Work Clock Hours (#RSX059002) 3.0 BELTSS (39316-SS-22)  
3.0 Counselor Clock Hours (#RCX109207)



The Ohio Board of Nursing accepts events approved for Counselors & Social Workers for Continuing Nurse Education Contact Hours.

#### Central Ohio Area Agency on Aging

3776 S. High St., Columbus, OH 43207

614-645-7250 1-800-589-7277 [www.coaaa.org](http://www.coaaa.org) [coaaa@coaaa.org](mailto:coaaa@coaaa.org)

*Your Aging and Disability Resource Network*

**COAAA Professional  
Education  
March 4, 2022  
9:00AM - 12:15PM**

**Zoom webinar link will be emailed the day before the training to the email address with which you registered.**

**Fee \$60.00** The workshop fee includes handouts.

**LATE REGISTRATION: \$70.00 (after 2/25/22)**

A **REFUND** will be made **ONLY for cancellations received 5 business days prior to the event**. If less than 5 days, a credit can be issued for use at another program within the next year. If notice of cancellation is not received before the date of the program, no credit can be issued, Any checks returned will be subject to a \$15 returned check fee by the City of Columbus.

We cannot accept credit cards at this time. Please mail payment with registration or drop off during business hours.

**Please Note:** Zoom link for webinar will be sent the day before the workshop to the email used to register, along with handouts and evaluation forms. Continuing Education Certificates are issued once evaluation forms are completed and returned to [ldobb@coaaa.org](mailto:ldobb@coaaa.org).

**Registration Form**

**Deadline February 25**

**Boundaries and Community: Building Relationships in the Trauma Informed Care Setting**

Name: \_\_\_\_\_

Agency: \_\_\_\_\_

Address: \_\_\_\_\_

Special Accommodations needed due to disability: \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_

Email: \_\_\_\_\_

Licensure: Social Worker    Nurse    NHA (License # \_\_\_\_\_)    Other \_\_\_\_\_

**Registration Fee: \$60.00**

**Late Registration Fee: \$70.00 (2/25/22)**

Purchase Order Attached: # \_\_\_\_\_ \$ \_\_\_\_\_ Federal ID# \_\_\_\_\_

Make checks payable to **City of Columbus**, & mail with registration form to:  
COAAA Training & Education, 3776 S. High St., Columbus, OH 43207

If using a purchase order, please attach a copy to the completed registration form. Questions? Call (614) 645-7250 or 1-800-589-7277; fax (614) 645-3885. COAAA will not accept registrations over the phone or fax without a purchase order number.