



Title III

Service Providers

Older American Act (OAA) Title III Programs

Background

Passed in 1965, the Older Americans Act (OAA) was passed in 1965 as part of President Johnson's "Great Society" initiative with the goal of supporting older Americans to live at home and in the community with dignity and independence for as long as possible. In addition to outlining the framework for local Area Agencies on Aging (AAA), the OAA authorized grants to states for community planning and services programs, as well as for research, demonstration, and training projects in the field of aging. Later amendments to the Act added grants to AAAs for local needs identification, planning, and funding of services.

OAA Title III funding is allocated by the Ohio Department of Aging on behalf of the Administration for Community Living. The distribution of funds, requirements, programs, and services align with the Older American Act Title III-B (Supportive Services) and Title III-C (Nutrition Programs), Title III-D (Evidence-based Programs) and Title III-E (National Family Caregiver Program).

OAA Title III Program Eligibility

Participants are eligible if they are 60 years or older and require a service. However, services should be targeted to older individuals with the greatest social or economic need, with a special focus on low-income minority individuals and individuals living in rural areas. There are no income or asset/resource criteria for eligibility.

Service Provider Requirements

Agencies applying for OAA Title III funds should be capable of providing programs and services to serve older and disabled adults in one or multiple Central Ohio counties (Delaware, Fairfield, Fayette, Franklin, Licking, Madison, Pickaway, and Union). Private, public, and not-for-profit agencies are eligible to apply. Agencies will be required to produce their Certificate of Good Standing from the Ohio Secretary of State's Office, and proof of commercial liability insurance. In addition, agencies applying to conduct nutrition programs are required to be licensed for food service and delivery (specifics outlined in [OAC 173-4-05](#)).

Providers are responsible for promoting their services to potential clients, identifying those clients, and enrolling them in available services/programming. COAAA will not refer clients to providers.

Application, Contracting, and Program Cycles

Contracts are renewed each year of the 4-year program cycle. The current program cycle began on January 1, 2024 and ends on December 31, 2027. The next RFP for Title III OAA services will be released in Autumn of 2027 for the contracting period that begins January 1, 2028.

Additional information and application materials can be found online at <https://www.coaaa.org/cms/our-agency/requests-for-proposals> or by emailing Grant Ames at games@coaaa.org.



List Fundable Title III-B Supportive Services & Service Units

*Detailed Service Specifications can be found at <https://www.coaaa.org/cms/for-providers/program-rules>

Service	Service Unit	Description
Adult Day Service	1 Day	A regularly-scheduled service delivered at an adult day center in a non-institutional, community-based setting. ADS includes recreational and educational programming to support a consumer's health and independence goals; at least one meal, but no more than two meals per day; and, sometimes, health status monitoring, and skilled therapy services. (OAC 173-3-06.1)
Adult Day Service with Transportation	1 Day	Adult Day Service (as described above) with Transportation to and from the center. (OAC 173-3-06.1)
Home Maintenance and Chore Services	1 Hour	A service providing critical cleaning, maintenance, or repair of elements in a consumer's home or surrounding property which are necessary to preserve the consumer's health and welfare. (OAC 173-3-06.2)
Minor Home Modification and Repair	1 Job	A service modifying elements of the interior or exterior of a consumer's home to increase accessibility and enable the consumer to function with greater independence in the home. (OAC 173-3-06.3)
Medical Assessment	Individual Assessment	A program organized to provide an individual with a basic health screening (including mental and behavioral health screening and falls prevention services screening) to detect or prevent (or both) illnesses and injuries that occur most frequently in older adults. The purpose of such screening is only to identify problems needing more in-depth diagnosis and treatment services. Program services may include blood pressure checks, routine laboratory tests, vision and hearing tests, foot screening or other basic medical examinations.
Personal Care Service	1 Hour	Personal assistance, stand-by assistance, cueing, or supervision for persons having difficulty with one or more of the following activities of daily living; eating, dressing/ grooming, bathing/hygiene, toileting, and mobility/ transferring. (OAC 173-3-06.5)

Service	Service Unit	Description
Mental and Behavioral Health Services/ Counseling	1 Hour	Mental health services can include any of the following services: Screening for the prevention of depression, coordination of community mental health services, provision of information to seniors about mental health services, development of "peer" gerontological counseling programs, therapeutic mental health counseling (provided by qualified, licensed mental health professionals or others trained and supervised by another qualified professional) and referral to psychiatric and psychological services.
Supportive Services	1 Hour	Activities that are necessary and enable an individual to live independently and have access to, choice of, and an opportunity to participate in a full range of community activities. Supportive Service helps individuals manage their households and personal affairs, self-administer medications, and retain their community living arrangements. Supportive Service can be furnished through telephone support, in-person support or travel activities, as applicable to the tasks performed.
Homemaker	1 Hour	A service providing routine activities to help a consumer to achieve and maintain a clean, safe, and healthy living environment. (OAC 173-3-06.4)
Grocery Delivery Assistance	1 Delivery	A service for a consumer who needs assistance shopping for groceries that allows consumers to order groceries then the provider delivers the ordered groceries to the consumer's home or vehicle. <u>Note:</u> Service does not include the cost of the groceries.
Kinship Supplemental	1 Hour	A service that offers information, referral, and follow-up services to grandparents (over 60) and other relatives raising children to link them to the benefits and services that they or the children in their care need.
Volunteer Placement	1 Placement	Providing staff support, recruitment, coordination, and training/educational opportunities for volunteers (One placement means one volunteer identified, trained, and assigned to a volunteer position).

Service	Service Unit	Description
Legal Services	1 Hour	Services designed to provide to older individuals legal assistance and other counseling services and assistance.
Housing Assistance Counseling	1 Contact	A service for older individuals that provides current information on opportunities and services available within their communities to address housing needs; assesses the problems and capacities of the individuals; links individuals to the opportunities and services; to the maximum extent feasible, ensures the individual receives the services needed and is able to maintain stable housing.
Financial Navigator Services	1 Hour	A service that provides assistance with financial tasks for seniors who are unable to manage their personal finances (i.e., banking, paying bills, taxes, etc.).
Financial Literacy Education	1 Session per Participant	A program to promote a better understanding of managing finances, including money management, budgeting, and fraud detection/prevention information and instruction to participants or participants and caregivers in a group or individual setting overseen by a Certified Personal & Family Finance Educator (CPFFE) or individual of comparable expertise or certification.
Financial Assistance/ Material Aid	1 Contact	Limited financial assistance for low-income older adults to cover the cost of housing, utilities, prescription medications, medical, dental, or vision care, or other health needs that are not covered under other programs. COAAA has the final authority on the amount and terms of aid. <u>Note:</u> Applicants must also provide Housing Assistance Counseling, Financial Navigator Services, or Financial Literacy Education to be eligible for this service.
Recreation/ Intergenerational Programming	1 Session per Participant	Activities that promote socialization between older adults and children under the age of 18, including educational, athletic, performing arts, and artistic programs.

Service	Service Unit	Description
Assistive Technology Equipment	1 Device per Participant	Technology that enables an individual or family caregiver to improve their ability to perform activities of daily living; perceive, control, interact, or communicate with their environment; monitor for safety or self-management or chronic conditions; or facilitate safe medication use.
Friendly Visiting	1 Hour	Providing regular visits to isolated, homebound or institutionalized older adults to reduce isolation and loneliness. Letter writing, reading letters, and conversation and typical activities of friendly visitors.

Note: Adult Day Service Transportation and Meals must be provided by the Adult Day Service provider, either directly or by subcontract. It cannot be contracted independent of Adult Day Service or by an agency other than the Adult Day Service provider.

Title-III Services by County

County	Services
Delaware (p. 10)	<ul style="list-style-type: none"> - Caregiver Services - Congregate Meals - Home Delivered Meals - Information & Referrals - Legal Services - Supportive Services* - Transportation Services
Fairfield (p. 17)	<ul style="list-style-type: none"> - Adult Day Service - Adult Day Service w/ Transportation - Caregiver Services - Congregate Meals - Home Delivered Meals - Home Maintenance - Home Modification - Legal Services - Personal Care - Supportive Services* - Transportation
Fayette (p. 23)	<ul style="list-style-type: none"> - Caregiver Services - Congregate Meals - Home Delivered Meals - Home Modification - Homemaker Services - Legal Services - Transportation
Franklin (p. 28)	<ul style="list-style-type: none"> - Adult Day Service w/ Transportation - Caregiver Services - Congregate Meals - Employment Services - Home Delivered Meals - Home Modification - Homemaker Services - Legal Services - Medical Assessment - Supportive Services* - Transportation - Visiting Services

County	Services
Licking (p. 33)	<ul style="list-style-type: none"> - Caregiver Services - Congregate Meals - Home Delivered Meals - Home Modification - Homemaker Services - Legal Services - Personal Care - Supportive Services* - Transportations
Madison (p. 38)	<ul style="list-style-type: none"> - Adult Day Service w/ Transportation - Caregiver Services - Congregate Meals - Employment Services - Home Delivered Meals - Home Maintenance - Home Modification - Homemaker Services - Legal Services - Transportation
Pickaway (p. 44)	<ul style="list-style-type: none"> - Adult Day Service w/ Transportation - Caregiver Services - Congregate Meals - Home Delivered Meals - Legal Services - Transportation
Union (p. 47)	<ul style="list-style-type: none"> - Caregiver Services - Congregate Meals - Home Delivered Meals - Home Maintenance - Home Modification - Homemaker Services - Legal Services

Delaware County

Service: Caregiver Services

SourcePoint

800 Cheshire Road
Delaware, OH 43015
740-363-6677
Fax: 740-363-7588

Description

SourcePoint's caregiver program is designed to provide direct support, programs, and services to self-identified caregivers in Delaware County. Our caregiver coordinator works alongside our social work staff to create a strong network of support for caregivers.

The caregiver coordinator develops group programs annually. These include the Caregiver Crash Course, a 60-minute training for those new to the caregiver role; the evidence-based Powerful Tools for Caregivers program; and targeted caregiver support groups, including a peer-led group, a professionally facilitated group, and a group specifically for grandparents raising grandchildren. Beyond group programming, our caregiver coordinator offers one-on-one discussions to help caregivers process individual situations, connecting them to appropriate resources or more targeted, individualized support and counseling.

We also offer a monthly newsletter to share timely and relevant information with the caregiving community. While more passive in nature, the newsletter keeps caregivers engaged, which can be challenging given how limited their time is. Additionally, we provide a variety of grief support options, ranging from a six-week intensive reflection program to an ongoing support group. These grief services help caregivers transition out of their caregiving role and rediscover joy in the next chapter of their lives.

Our caregiver coordinator works closely with our In-Home Care Services (IHCS) team, which provides home- and community-based support to care recipients. When IHCS clients have an identified caregiver, their care plan includes additional funds to support caregiver needs. These funds can be used in various ways, most commonly for respite care (in-home, institutional for extended trips, or adult day care), durable medical equipment, home modifications to improve caregiving success, or homemaking services to help with major tasks.

Service: Congregate Meals

SourcePoint

800 Cheshire Road
Delaware, OH 43015
740-363-6677
Fax: 740-363-7588

Description

Each congregate participant receives one meal. The unit of service is defined as one meal (one-third of the nutritional requirements of a senior age 60 and over as defined by the Older Americans Act), consumed by a participant. Menus are prepared using the "nutrient analysis" method. Meal options include a hot and cold daily, hot and cold low-sodium, and hot and cold carb controlled. Pureed, chopped, and ground mechanically altered meals are available for those that require them. Two vegetarian options are offered across the six hot and cold daily menus. Two menu cycles are created every 12 months, a Spring/Summer and Fall/Winter. Each of these menus are on a four-week rotating schedule.

SourcePoint provides congregate meals to individuals at four sites. St. Michael's Apartments and Georgetown Apartments are in low-income senior housing facilities located in the City of Delaware. White Lily Chapel is in the village of Ashley and is located in a rural area. The village is in the northernmost part of the county and the most impoverished area. St. Michael's is open on Wednesdays, Georgetown on Tuesdays, and White Lily on Thursdays. Participants are required to make reservations at least two days in advance by either notifying the staff host on duty or calling the administrative offices. Salad and a rotating soup are served each week, or the guest may select a meal from the daily menus. The meals are prepared by the kitchen staff and packed and delivered by the café host. Food is transported in insulated bags with appropriate temperature control units to ensure food safety. Café hosts serve the guests and offer programming each week. Programming may include art projects, educational lectures, music, etc.

Our largest site, Café 55, located in our building at 800 Cheshire Road serves guests cafeteria style by volunteer and paid staff servers. No reservation is needed for this location. The meal consists of an entrée (protein) and three sides. Hot sides include two vegetables, starch, and soup. In addition, cold salads are available. Guests may also select an entrée salad with the choice of a protein and soup. One vegetarian meal option is available daily.

For additional information on Congregate Meals please visit: <https://mysourcepoint.org/cafes/>

Service: Home Delivered Meals

SourcePoint

800 Cheshire Road
Delaware, OH 43015
740-363-6677
Fax: 740-363-7588

Description

Each client receives a daily meal or meals as scheduled by their In-Home Care Services care consultant. The unit of service is defined as one meal (one-third of the nutritional requirements of a senior age 60 and over as defined by the Older Americans Act), consumed by a participant. Menus are prepared using the “nutrient analysis” method. Meal options include a hot and cold daily, hot and cold low-sodium, and hot and cold carb controlled. Weekend meals are available either as frozen or heat and eat. Pureed, chopped, and ground mechanically altered meals are available for those that require them. Two vegetarian options are offered across the six hot and cold daily menus. Two menu cycles are created every 12 months, a Spring/Summer and Fall/Winter. Each of these menus are on a four-week rotating schedule.

Clients generally receive meals Monday through Friday, one to two meals daily. Some clients receive meals on a modified schedule to accommodate doctors’ appointments, medical treatments, or adult day care. While most clients receive 7 to 14 meals weekly based on the client’s needs, some clients may receive as few as 1 to 2 meals per week. Meals are delivered between 10:30 a.m. and 1:00 p.m. Each home-delivered meal client receives at least five shelf-stable meals in the event of SourcePoint’s closure due to bad weather or other unforeseen circumstances. If a shelf-stable meal must be utilized, the remaining total of meals is monitored to determine if additional meals need to be provided for future use. If necessary, additional meals are delivered as quickly as possible so clients have a minimum of two meals available. Frozen holiday meals are delivered the week prior to any scheduled closures for holidays.

Service: Information & Referral

SourcePoint

800 Cheshire Road
Delaware, OH 43015
740-363-6677
Fax: 740-363-7588

Description

First In Response Service Team (FIRST) Supportive Services are provided to adults 60+ living in Delaware County through an innovative partnership between SourcePoint, the City of Delaware Fire department and Delaware County EMS with stations located throughout Delaware County. The FIRST

Program is one of only a few in the nation that provides this service utilizing the skills of trained Service Coordinators who are affiliated with the American Association of Service Coordinators. The Service Coordinator, who is an employee of SourcePoint, works closely with first responders to engage them in the referral process and to educate these professionals regarding the needs of older residents. Working in the fire house and rotating time in medic stations allows the Service Coordinator to be in the heart of the day-to-day action and to hear and see first-hand the needs of local residents that may otherwise go unnoticed.

Service: Legal Services

Legal Aid of Southeast and Central Ohio (LASCO)

1108 City Park Ave
Columbus, OH 43206
614-224-8374
Fax: 614-224-4514

Description

One unit of service equals one hour of legal representation. Legal Services will be provided to seniors in the form of advice, limited service, full representation, appellate work, and pro bono services in the areas of consumer (debt collection, bankruptcy, scams, etc.) domestic (domestic violence, custody, divorce), tax, education in primary and secondary schools (IEP's, suspensions and expulsions, access to education, etc.), re-entry (record sealing and Certificates of Qualification for Employment), Driver's license suspensions, government benefits (SSI/SSDI terminations, SNAP, OWF, PRC, Unemployment, etc.), health (Medicare, Medicaid, nursing homes, etc.), wage theft, wills and advance directives, veteran discharge upgrades, housing (fair housing, evictions, foreclosures, conditions, etc.), help with setting up non-profits and small businesses, and work to protect and advance generational wealth.

Service: Supportive Services

SourcePoint

800 Cheshire Road
Delaware, OH 43015
740-363-6677
Fax: 740-363-7588

Description

Supportive Services, supported through Title III funding, are provided to adults 60+ living in Delaware County. Volunteer Escort through Title III funding is provided to enable Delaware County residents age 60 and over to be transported to essential needs, including but not limited to, social service and medical appointments. Volunteers provide this service through the SourcePoint volunteer program with SourcePoint bus utilized as a possible option especially when a resident requires additional

mobility assistance. A paid staff member, the Volunteer Program Specialist or our Mobility Coordinator provides training, assignment of appointments, monitoring, and oversight of the provision of the volunteer duties related to this service.

Referrals for the service are made for current clients of SourcePoint by their assigned care consultant or our Mobility Coordinator. Since this is a stand-alone service--meaning there is no requirement to receive other services from our program to be eligible for volunteer transportation--referrals are also made by other community agencies, as well. This service is available to Delaware County residents age 60 and over who have no other means of transportation and assistance to attend these vital appointments. The benefits of this program for those who are not able to use public transportation and who do not have natural supports include decreased travel time, which is especially important for those who are not able to spend extended period of times on public transportation due to medical concerns; increased sense of security for clients with the knowledge that they have a ride home because the volunteer stays at the appointment location; the ability to attend appointments in adjoining counties without having to transfer to a different transit system, or incurring prohibitive fees; and, probably the most important, the companionship of our trained and caring volunteers.

A unit of service for our volunteer transportation program is defined as one hour of time spent working with, and on behalf of, a resident by the volunteer. Volunteers transport clients within Delaware County as well as to adjoining counties for social services and/or medical appointments.

In addition, we have volunteers who also provide check-ins with those we serve while delivering New Client Welcome Package and Milestone Birthday Special Deliveries. Also, volunteer deliveries are scheduled for every Friday and through this service, volunteers deliver nutritional supplements, resource information, or other essential items to clients' homes. Volunteers also provide check-ins with those we serve while delivering these items and helps to decrease isolation and provide needed items for those we serve.

Volunteers provide this service through the SourcePoint volunteer program. A paid staff member, the Volunteer Program Specialist, provides training, assignment of deliveries, monitoring, and oversight of the provision of the volunteer duties related to this service. Referrals for the Friday delivery service are made for current clients of SourcePoint by their assigned care consultant. These deliveries are coordinated by our Volunteer Program Specialists.

A unit of services for these deliveries and check-ins is defined as .5 hours.

Service: Transportation

Precise Mobility Solutions, Inc.

6161 Busch Blvd. Suite 180

Columbus, OH 43229

614-987-6737

Description

Precise Mobility provides non-emergency medical transportation to clients in Franklin county and its' surrounding areas.

Fairfield County

Service: Adult Day Service

The Salvation Army

228 W Hubert Ave
PO Box 517
740-687-1921 ext. 1004
Fax: 740-687-1928

Description

National Adult Day Services Association describes adult day services as “community-based group programs designed to meet the needs of functionally and /or cognitively impaired adults through an individual plan of care. These structured, comprehensive programs provide a variety of health, social, and other related support services in a protective setting during any part of a day, but less than 24-hour care.” The Salvation Army Samaritan Center provides adult day services based on this concept.

Service: Adult Day Service w/ Transportation

The Salvation Army

228 W Hubert Ave
PO Box 517
740-687-1921 ext. 1004
Fax: 740-687-1928

Description

National Adult Day Services Association describes adult day services as “community-based group programs designed to meet the needs of functionally and /or cognitively impaired adults through an individual plan of care. These structured, comprehensive programs provide a variety of health, social, and other related support services in a protective setting during any part of a day, but less than 24-hour care.” The Salvation Army Samaritan Center provides adult day services based on this concept.

Transportation is provided to and from the adult day services center in addition to community outings that are part of the activities program.

Service: Caregiver Services

Meals on Wheels – Older Adult Alternatives of Fairfield County

1515 Cedar Hill Road
Lancaster, OH 43130
740-681-5050
Fax: 740-681-5046

Description

Meals on Wheels OAAFC offers support, education, resources, and outreach to caregivers who are the "client" under this service. This Caregiver Support Program is designed to reduce the stress of care giving and to help caregivers be better prepared for their role as caregiver in meeting the needs of their loved one while preserving their own health and wellness. The program is designed to be temporary for 6-12 months.

Eligibility: Caregivers for this program are adult family members or other informal caregivers who are providing unpaid care to Fairfield County older adults age 60+. The care recipient can be of any age if they have been diagnosed with Alzheimer's disease or other related disorder. The program also supports older adults age 55+ who are providing care to children under the age of 18.

Caregivers and care recipients are assessed for the service upon intake and every 6 month interval. The majority of funding will be used for the provision of respite service of up to 16 hours a month. Respite service is provided by an STNA who can assist with bathing, personal care needs, companionship, or any other activity that would help the caregiver. Other services offered to the caregiver include Personal Emergency Response Systems, information and education, and linkage to Caregiver Support Programs including Trualta, an online resource.

Service: Congregate Meals

Meals on Wheels – Older Adult Alternatives of Fairfield County

1515 Cedar Hill Road
Lancaster, OH 43130
740-681-5050
Fax: 740-681-5046

Description

Meals on Wheels OAAFC provides congregate dining sites throughout the service area to encourage socialization and good nutrition among older adults living in Fairfield County. The service is provided at 8 locations throughout the county and include senior living facilities, churches, and restaurant programs. Participants may eat at any location one time a day during the designated hours. Participants are asked to contribute to the program, but are not turned away for their inability or unwillingness to pay for service. Most all site are open Monday-Friday from 10am-1pm. The exception

is our church site in Amanda which is open two days a week. Menus are approved by a registered dietician and all service specifications are followed in the provision of this service. In addition to the meals, older adults are provided with the opportunity to participate in planned activities at each location, with the exception of the restaurant program. Paid staff oversee the meal sites with the exception of the Amanda church site which is run by trained volunteers.

For more information on Congregate Meal sites please visit: <https://www.theseniorhubfc.org/proper-nutrition-changes-lives>

Service: Home Delivered Meals

Meals on Wheels – Older Adult Alternatives of Fairfield County

1515 Cedar Hill Road
Lancaster, OH 43130
740-681-5050
Fax: 740-681-5046

Description

Meals on Wheels OAAFC provides home delivered meals to all areas of Fairfield County. The services provides a noon day, meal each day Monday-Friday that has been prepared from a menu approved by our registered dietitian. The meals are prepared and packaged on site under the direction of our Nutrition Manager and then distributed by a combination of paid staff and volunteers between the hours of 10am-2pm. Food is transported in temperature-controlled containers that include hotboxes, coolers, thermal bags, and for large routes out in the county, we use HotShot temperature-controlled vehicles. The agency supports 21 routes; 12 in the city of Lancaster and 9 others out in the county's rural areas. (including Pickerington). Clients are required to cancel their meals by 9am the day of the delivery if they are not going to be home They can make arrangements to have a frozen meal delivered for the day by ordering it in advance. We do not leave a meal if no one is home. Clients have a choice of menu entre, choice of diet, (regular, diabetic, diverticulitis, and cardiac), choice of texture (ground, pureed, chopped, and regular), and choice of meal delivery which can be daily delivery or a combination of frozen and daily hot meals delivered scheduled for specific days. Meals on Wheels has a suggested donation of \$4.00 per meal but never turns anyone away who is unable or unwilling to contribute toward the Title III funded service.

Service: Home Modification

Meals on Wheels – Older Adult Alternatives of Fairfield County

1515 Cedar Hill Road
Lancaster, OH 43130
740-681-5050
Fax: 740-681-5046

Description

Meals on Wheels OAAFC offers minor home repairs and modifications to older adults age 60 and older living in Fairfield County who need assistance for completing a minor home repair or modification for health and safety purposes in maintaining a safe and healthy home environment. The service is offered once a year per client and has a cap of \$3,500 per incident. If our agency is unable to fully fund a project, we work with our community partners for obtaining the funds to make the project feasible. This service has a cost share attached to it but for Title III funded projects we do not turn anyone away for service if they are unable or unwilling to make their cost share contribution.

Service: Home Maintenance/Chore

Meals on Wheels – Older Adult Alternatives of Fairfield County

1515 Cedar Hill Road
Lancaster, OH 43130
740-681-5050
Fax: 740-681-5046

Description

Meals on Wheels OAAFC offers home maintenance and chore assistance to older adults age 60 and older living in Fairfield County who need assistance for maintaining a healthy, clean, and safe home environment. The service has a cap of \$2,000 per incident. If the agency is unable to fully fund a project, they work with our community partners for obtaining the funds to make the project feasible. The service includes furnace maintenance, pest control, plumbing repairs, electrical work, snow removal, lawn care, and heavy cleaning. Providers adhere to all service specifications and conditions of participating for providing this service as a subcontractor with Meals on Wheels OAAFC.

Service: Legal Services

Legal Aid of Southeast and Central Ohio (LASCO)

1108 City Park Ave
Columbus, OH 43206
614-224-8374
Fax: 614-224-4514

Description

One unit of service equals one hour of legal representation. Legal Services will be provided to seniors in the form of advice, limited service, full representation, appellate work, and pro bono services in the areas of consumer (debt collection, bankruptcy, scams, etc.) domestic (domestic violence, custody, divorce), tax, education in primary and secondary schools (IEP's, suspensions and expulsions, access to education, etc.), re-entry (record sealing and Certificates of Qualification for Employment), Driver's license suspensions, government benefits (SSI/SSDI terminations, SNAP, OWF, PRC, Unemployment, etc.), health (Medicare, Medicaid, nursing homes, etc.), wage theft, wills and advance directives, veteran discharge upgrades, housing (fair housing, evictions, foreclosures, conditions, etc.), help with setting up non-profits and small businesses, and work to protect and advance generational wealth.

Service: Personal Care

Meals on Wheels – Older Adult Alternatives of Fairfield County

1515 Cedar Hill Road
Lancaster, OH 43130
740-681-5050
Fax: 740-681-5046

Description

Meals on Wheels OAAFC offers personal care service to older adults age 60 and older living in Fairfield County who need assistance in caring for their personal needs. The service is provided by contracted providers who are trained and certified according to the Ohio Department of Aging Administrative Code for the provision of personal care service. Personal care service includes activities that assist the individual with household management, personal affairs, self-administration of medications, bathing, dressing, and as respite care for the individual's caregiver. Individuals may receive up to three visits per week from a certified aide. These visits are scheduled in advance with the individual receiving the service. Supervision of this service is provided every 62 days to ensure quality. Once the personal care service has been completed, the client signs off on the aides' sheet.

Service: Supportive Services

Meals on Wheels – Older Adult Alternatives of Fairfield County

1515 Cedar Hill Road
Lancaster, OH 43130
740-681-5050
Fax: 740-681-5046

Description

Meals on Wheels OAAFC offers supportive services to older adults age 60 and older living in Fairfield County who need assistance in managing their personal or household affairs. Supportive services include assessment for needs, case management for connecting to services, payee program, application assistance, or OSHIP counseling. These services are provided by trained staff members, documented in clients file, and provided either by telephone or in-person meetings.

Service: Transportation

Meals on Wheels – Older Adult Alternatives of Fairfield County

1515 Cedar Hill Road
Lancaster, OH 43130
740-681-5050
Fax: 740-681-5046

Description

Meals on Wheels OAAFC provides door to door, non-emergency medical transportation to older adults living in Fairfield County on a cost-share basis according to the rules outlined in the Ohio Administrative Code. The service is provided on a pre-scheduled basis Monday-Friday between the hours of 9am and 4pm. Service is provided by screened and trained drivers who meet the qualifications for this service. Vehicles also meet the requirements for providing non-emergency medical transportation. Meals on Wheels OAAFC provides this service but also contracts with other transportation providers or partners to provide this service to older adults. Clients complete an application for this service, are educated on the process, and informed of the cost-share involved.

Fayette County

Service: Caregiver Services

Community Action Commission of Fayette County

1400 US Route 22 NW

Washington Court House, OH 43160

740-335-7282

Fax: 740-335-6802

Description

The Caregiver Program offers one-time assistance with Respite Care and supplemental services such as purchasing medication, house and rent payments, utility bills, food and medical equipment, and much more depending on the applicant's needs. This program provides support services to people who are acting in a caregiver capacity. Support services include respite care for the caregiver, emergency payments for the client or the caregiver and linkage to other needed services. Respite services includes institutional respite, traditional respite, or overnight respite. Caregivers or Care recipients must be Seniors ages 60 and over and must reside in Fayette County. This is a cost-share program which means based on income there may be a suggested portion the client pays toward the service, but they cannot be denied based on inability to pay.

Service: Congregate Meals

The Fayette County Commission on Aging

1179 South Elm St.

Washington Court House, OH 43160

740-335-2159

Fax: 740-333-3544

Description

The Commission on Aging Congregate Meals offer a safe and friendly environment for a senior to come and get a hot meal that is well-balanced and has been approved by a licensed dietitian.

They encourage seniors to come to the center for as long as possible, not just for the meal, but for the social interaction with others their age in hopes that these things combined will help to keep the person independent and healthy for as long as possible.

For more information on Congregate Meals please visit: <https://fayette-co-oh.com/292/Congregate-Meals>

Service: Home Delivered Meals

The Fayette County Commission on Aging

1179 South Elm St.

Washington Court House, OH 43160

740-335-2159

Fax: 740-333-3544

Description

The Home Delivered Program is designed to provide a well-balanced meal to clients who are over the age of 60 and are physically and/or mentally incapable of providing a well-balanced meal for themselves and are homebound.

Service: Home Modification

Community Action Commission of Fayette County

1400 US Route 22 NW

Washington Court House, OH 43160

740-335-7282

Fax: 740-335-6802

Description

CAC delivers home repair services to the elderly in Fayette County. Home repairs are defined as repairs to the home needed in order for the home to be repairs that are needed to be completed in order to keep the home habitable, safe and accessible for the elderly homeowner. These repairs can be roof repairs that are needed to stop a roof leak, leaking water and sewer lines, furnace repairs, grab bars, wheelchair ramps, electrical repairs, etc. We are a crew-based agency that can do most repairs in house while subcontracting with local professionals of a trade type such as HVAC, some plumbing, electrical, etc.

CAC leverage as many jobs as possible with our Utility Weatherization Programs, Home Weatherization Assistance Program and with other local entities such as the Community Home Improvement Program in order to provide the client with the most complete service possible. The costs are broken down per task and billed to the appropriate program for each job.

Service: Homemaker

Community Action Commission of Fayette County

1400 US Route 22 NW

Washington Court House, OH 43160

740-335-7282

Fax: 740-335-6802

Description

The Homemaker Aide program provides housekeeping services to persons age 60 and over who live in their own homes. Persons receiving these services are either permanently or temporarily unable to perform certain necessary housekeeping tasks. This program assists in improving the lives of disadvantaged seniors by helping maintain a safe, clean living environment. The program coordinator receives referrals from community agencies and organizations, healthcare providers and individuals such as friends, neighbors, etc. The coordinator makes a home visit to assess the need for the service. The coordinator and the client decide which tasks are necessary and prepare a service plan. The coordinator assigns an aide to the client.

Service: Legal Services

Legal Aid of Southeast and Central Ohio (LASCO)

1108 City Park Ave

Columbus, OH 43206

614-224-8374

Fax: 614-224-4514

Description

One unit of service equals one hour of legal representation. Legal Services will be provided to seniors in the form of advice, limited service, full representation, appellate work, and pro bono services in the areas of consumer (debt collection, bankruptcy, scams, etc.) domestic (domestic violence, custody, divorce), tax, education in primary and secondary schools (IEP's, suspensions and expulsions, access to education, etc.), re-entry (record sealing and Certificates of Qualification for Employment), Driver's license suspensions, government benefits (SSI/SSDI terminations, SNAP, OWF, PRC, Unemployment, etc.), health (Medicare, Medicaid, nursing homes, etc.), wage theft, wills and advance directives, veteran discharge upgrades, housing (fair housing, evictions, foreclosures, conditions, etc.), help with setting up non-profits and small businesses, and work to protect and advance generational wealth.

Service: Transportation

Community Action Commission of Fayette County

1400 US Route 22 NW

Washington Court House, OH 43160

740-335-7282

Fax: 740-335-6802

Description

Community Action has operated the public transportation system in Fayette County since 1987. In 2023 the system expanded to include **Madison County**. In Fayette County, the system operates as curb-to-curb demand-response system with door-to-door service requested as needed. Vehicles pick up passengers at their home or other specified locations. There is no set time to make a reservation; however, the earlier a passenger can call in their request the better, as the schedule fills up quickly. The system transports passengers to medical facilities and employment centers through various contacts. Finally, Fayette County has a point deviated route that runs through downtown Washington Court House. In Madison County, operations began in late summer 2023 with a point deviated route in the city of London, with local demand-response service planned next for the village of Mt. Sterling.

All vehicles operated by the system are accessible with ramps or lifts for passengers with mobility disabilities.

Franklin County

Service: Adult Day Service w/ Transportation

Complete Adult Day Service Corp.

1675 Karl Court
Columbus, OH 43229
614-505-8395
Fax: 614-505-8445

Description

A regularly-scheduled service delivered at an adult day center in a non-institutional, community-based setting. ADS includes recreational and educational programming to support a consumer's health and independence goals; at least one meal, but no more than two meals per day; and, sometimes, health status monitoring, and skilled therapy services. ([OAC 173-3-06.1](#))

There are other services provided in conjunction with the routine Adult Day Service such as:

- Health and Wellness Programs
- Social Activities
- Caregiver Support
- Advocacy

Service: Caregiver Services

Franklin County Office on Aging

280 E Broad St, Room 300
Columbus, OH 43215-4527
614-525-5230
Fax: 614-525-5300

Description

The Franklin County Office on Aging Caregiver Support Program provides a variety of short-term services to informal caregivers of older adults and kinship care, as well as to caregivers of adult children (ages 18 to 59) with disabilities who demonstrate a need for assistance. These services are available once per calendar year per caregiver. When a resident contacts the Office on Aging, a comprehensive assessment is conducted. FCOA's goal is to ensure the adult and caregiver get linked with the best services and that cost does not become a barrier to accessing support. For individuals with a caregiver, eligible for Senior Options services and have a co-pay of 20% or greater, they are referred onto the Caregiver Support program. A case manager with the Bridge Team works with the caregiver to set up short term services, usually for up to 90 days through the caregiver program, while

also focusing on the long-term needs. Once services are complete the adult may enroll in Senior Options services or services through a community partner.

Services not available through Senior Options, including, Institutional Respite, utility and rental assistance, lift chairs and caregiver counseling are provided for all caregivers regardless of their co-pay.

Service: Congregate Meals

LifeCare Alliance

1699 West Mound St
Columbus, OH 43223
614-278-3141
Fax: 614-278-3143

Description

LifeCare Alliance's congregate meals program provides meals for older adults, medically challenged and/or disabled individuals at congregate dining sites and restaurants in more than 40 locations across Central Ohio, including Carrie's Café, LifeCare Alliance's flagship dining center, senior apartment building, community buildings, senior centers, churches, and culturally diverse meals at three Asian and Somali restaurants.

For more information on Congregate Meal sites please visit:

<https://www.lifecarealliance.org/programs/meals-on-wheels/senior-dining-centers/>

Service: Employment Counseling

New Directions Career Center

2760 Airport Drive, Suite 125
Columbus, OH 43219
614-849-0028

Description

NDCC provides a suite of holistic career counseling services to unemployed and underemployed individuals who are ready to achieve upward economic mobility through career advancement. Designed and implemented by Licensed Counselors, NDCC's programming is tailored to meet the unique needs of each client. Through group educational training programs, individual career services and counseling, robust network of employer partners, and connections to wrap-around resources from our community partners, the career development model empowers clients to not only gain employment, but to embark on a career path.

Service: Home Delivered Meals

LifeCare Alliance

1699 West Mound St
Columbus, OH 43223
614-278-3141
Fax: 614-278-3143

Description

LifeCare Alliance's Meals-on-Wheels (MOW) program provides nourishing food and a daily visit to homebound older adults and individuals living with a medical challenge and/or disability 365 days a year. Meal options include hot, cold, frozen, kosher, vegetarian, pureed, and mechanical soft. MOW delivers approximately 6,000 meals a day across Franklin, Madison, Marion, Champaign, and Logan Counties.

Service: Home Modifications

LifeCare Alliance

1699 West Mound St
Columbus, OH 43223
614-278-3141
Fax: 614-278-3143

Description

LifeCare Alliance coordinates Minor Home Modification and Repair projects for clients in need of health and safety-related repairs such as electrical or plumbing issues, installing grab bars and railings, repairing floors and drywall, and air conditioning.

Service: Homemaker

LifeCare Alliance

1699 West Mound St
Columbus, OH 43223
614-278-3141
Fax: 614-278-3143

Description

LifeCare Alliance's Help-at-Home program provides personal care assistants and direct support care workers to aid clients with daily living activities, bathing, fall prevention, and basic household chores. Help-at-Home ensures ill, elderly, and disabled individuals have adequate, clean, and safe housing. Homemakers provide a critical daily visit to clients, which serves as a health and well-being check-in to ensure that all of the client's needs are met. Typically, these homebound individuals would be socially isolated if not for these visits.

Service: Legal Services

Legal Aid of Southeast and Central Ohio (LASCO)

1108 City Park Ave
Columbus, OH 43206
614-224-8374
Fax: 614-224-4514

Description

One unit of service equals one hour of legal representation. Legal Services will be provided to seniors in the form of advice, limited service, full representation, appellate work, and pro bono services in the areas of consumer (debt collection, bankruptcy, scams, etc.) domestic (domestic violence, custody, divorce), tax, education in primary and secondary schools (IEP's, suspensions and expulsions, access to education, etc.), re-entry (record sealing and Certificates of Qualification for Employment), Driver's license suspensions, government benefits (SSI/SSDI terminations, SNAP, OWF, PRC, Unemployment, etc.), health (Medicare, Medicaid, nursing homes, etc.), wage theft, wills and advance directives, veteran discharge upgrades, housing (fair housing, evictions, foreclosures, conditions, etc.), help with setting up non-profits and small businesses, and work to protect and advance generational wealth.

Service: Medical Assessment

LifeCare Alliance

1699 West Mound St
Columbus, OH 43223
614-278-3141
Fax: 614-278-3143

Description

LifeCare Alliance's Wellness Services program provides an array of assessments such as blood pressure, lung and heart, medication and physical changes, neuropathy of feet, and foot care for clients with a Registered Nurse (RN) or falls risk assessment and interventions performed by an Occupational Therapist (OT).

Service: Supportive Services

Catholic Social Services

197 E Gay Street
Columbus, OH 43215
614-227-0301
Fax: 614-227-0387

Description

CSS' Supportive Services program provides home-based social services to individuals 60 and older to help them remain independent in their own homes. Our LSWs provide comprehensive needs assessments and help seniors navigate their benefits, locate transportation services, schedule medical appointments, manage finances, find appropriate housing, and more. We can provide services in the home for those who are home-bound.

A referral to CSS' Supportive Services program can result in facilitating a quick referral and linkage to resources that help to maintain an older adult safely in their home; facilitating immediate health care access to prevent a worsening health condition; or helping to address basic financial issues, including finding alternative housing if needed. We help seniors set goals to support and/or maintain their independence in the community based on their individual needs.

Clintonville-Beechwold Community Resource Center

3222 North High Street
Columbus, OH 43202
614-268-3539
Fax: 614-268-5028

Description

Home visits assessments, case planning, information and referral services to meet their needs and maintain independence. Transportation and accompaniment to the grocery store, social outings, and medical appointments.

The CRC Senior Supportive Services program is designed to maintain seniors in their own homes, safely and independently, and serves those ages 60 and over. Services assist seniors to stay in their own homes as they age, or 'aging in place'. Services include individual case management (e.g. assistance with meeting basic needs, accessing community resources, removing barriers to health, and advocacy), small group grocery transportation, medical transportation services, a bi-weekly senior support group, educational opportunities, and social outings. CRC is especially attuned to our most vulnerable seniors who live in poverty and live with disabilities, due to physical or mental health impairment. However, CRC works with older adults in all income brackets, as seniors universally face barriers that impede their ability to function at home without support. CRC Outreach Workers work with seniors to overcome barriers that could prevent them from living independently, oftentimes related to healthcare needs and other wellness services.

Service: Transportation

Accountable Transportation

6797 N High Street Suite 131
Worthington, OH 43085
614-360-1933

Description

Non-emergency medical transportation, non-emergency non-medical transportation, transportation to community events, transportation to grocery stores, transportation to religious services, transportation to therapy, transportation to dialysis, transportation to older adult centers and older adult mental services. Unit of service is described as one-way trip from older adults living arrangement/location to a desired destination, and/or from such destination back to living arrangement/location.

Complete Adult Day Service Corp.

1675 Karl Court
Columbus, OH 43229
614-505-8395
Fax: 614-505-8445

Description

A service that transports a consumer from one place to another through the use of a provider's vehicle and driver, and which may or may not include providing the consumer with assistance to safely enter and exit the vehicle. ([OAC 173-3-06.6](#))

Precise Mobility Solutions, Inc.

6161 Busch Blvd. Suite 180
Columbus, OH 43229
614-987-6737

Description

Precise Mobility provides non-emergency medical transportation to clients in Franklin county and its' surrounding areas. they complete over 4000 trips monthly which translate into about over 2000 clients monthly.

LifeCare Alliance

1699 West Mound St
Columbus, OH 43223
614-278-3141
Fax: 614-278-3143

Description

Transportation is designed to move clients to and from services, activities, and resources via a motorized vehicle. Client transportation is currently subcontracted to two companies: Canal Winchester Human Services and St. Stephens. LifeCare Alliance also operates a fleet of 3 shuttle buses 5 days a week with agency staff. The roundtrips are provided by the passenger shuttle buses containing wheelchair lifts. The Transportation program operates Monday through Friday, 9:30 a.m. to 2:00 p.m. The program also provides several trips each month that range outside of the normal hours to transport clients to grocery stores, restaurants, and additional social outings. The program also transports clients to Carrie's Café, community centers, food pantries, farmer's markets, and special events hosted by LifeCare Alliance.

Service: Visiting Services

Clintonville-Beechwold Community Resource Center

3222 North High Street
Columbus, OH 43202
614-268-3539
Fax: 614-268-5028

Description

Greater Columbus Network of Villages staff and volunteers will engage with members to alleviate loneliness and promote social interaction. This engagement may include in-person visits, phone calls, or virtual visits; accompanying members to Village and/or community events; assisting with light household tasks (e.g., reading mail, writing letters, or organizing personal belongings); encouraging members to engage in hobbies/interests; playing games, puzzles, and the like.

Licking County

Service: Caregiver Services

Licking County Aging Partners

1058 East Main St
Newark, OH 43055
740-345-0821
Fax: 740-349-8003

Description

LCAP primarily utilizes Caregiver Support through a partnership with First Light HomeCare. Caregivers are allotted a four-hour block of time each week. The aide assigned provides respite for the caregiver, but will also assist with personal care and homemaking. Through assessments of the caregivers and clients, this has proven to be beneficial. If families can afford, they are able to continue to receive the services after their allotted Caregiver funds are depleted. LCAP also provides respite days for a caregiver throughout Adult Day Services. Once all allotted funds are depleted to those assigned to receive respite, an evaluation of remaining funds is conducted, and lift chairs are purchased for those waiting with higher consideration given to those with the greatest need.

Service: Congregate Meals

Licking County Aging Partners

1058 East Main St
Newark, OH 43055
740-345-0821
Fax: 740-349-8003

Description

One fresh meal daily for any 60+ resident within Licking County served at one of six (social lunch) sites. Clients have a choice of three meal types to choose from and can pre-order to be served at the site of their choice, Monday - Friday. Frozen meals are available for weekends, if needed and applicable. This service, as advertised by Meals on Wheels America, is more than a meal to the many residents that receive it. Relationships are formed, well-being is maintained, and connection is made. The social lunch sites that serve Congregate Meals are serving as community hubs for the residents that attend.

For more information on Congregate Meal sites please visit: <https://www.lcap.org/social-lunches>

Service: Home Delivered Meals

Licking County Aging Partners

1058 East Main St
Newark, OH 43055
740-345-0821
Fax: 740-349-8003

Description

One fresh meal daily delivered to any 60+ resident within Licking County. Clients have a choice of three meal types to choose from and can pre-order to be served at the site of their choice, Monday - Friday. Frozen meals are available for weekends, if needed and applicable. This service, as advertised by Meals on Wheels America, is more than a meal to the many residents that receive it. Relationships are formed, well-being is maintained, and connection is made. Home-Delivered Meals are a priority to this agency and to the individuals who receive them.

Service: Home Modification

LEADS Community Action Agency

159 Wilson St
Newark, OH 43055
740-349-8606
Fax: 740-345-2380

Description

The LEADS Minor Home Repair and Modification Program offers Licking County homeowners who are 60 years of age and older with limited income the capability to complete essential home repairs for safe, healthy, and secure living conditions. Home accessibility modifications such as grab bars, railings, and Americans with Disabilities Act (ADA) compliant commodes and ramps can also assist with activities of daily living (ADL) which involve routine self-care activities normally performed independently at home.

Licking County Aging Partners

1058 East Main St
Newark, OH 43055
740-345-0821
Fax: 740-349-8003

Description

LCAP provide home maintenance and chores to clients that need assistance around their home, in ways that might put them in harm's way if not completed. These include critical cleaning and

maintenance in someone's home or property which is necessary for their health and welfare. Due to the demand of this service, they provide up to 3 visits per year to a client that demonstrates the need.

Service: Homemaker

Licking County Aging Partners

1058 East Main St
Newark, OH 43055
740-345-0821
Fax: 740-349-8003

Description

Homemaking staff provide light housekeeping to individuals in their homes. A case manager will visit for an in-home evaluation to determine services and level of need. Clients are placed on services using prioritization factors such as emergency situations, chronic health conditions, and limited resources.

Homemakers are assigned a regular visit to perform such tasks as dusting, sweeping, linen changes, laundry and meal preparation. The goal for this service is in effort to help that individual age well in their home.

Service: Legal Services

Legal Aid of Southeast and Central Ohio (LASCO)

1108 City Park Ave
Columbus, OH 43206
614-224-8374
Fax: 614-224-4514

Description

One unit of service equals one hour of legal representation. Legal Services will be provided to seniors in the form of advice, limited service, full representation, appellate work, and pro bono services in the areas of consumer (debt collection, bankruptcy, scams, etc.) domestic (domestic violence, custody, divorce), tax, education in primary and secondary schools (IEP's, suspensions and expulsions, access to education, etc.), re-entry (record sealing and Certificates of Qualification for Employment), Driver's license suspensions, government benefits (SSI/SSDI terminations, SNAP, OWF, PRC, Unemployment, etc.), health (Medicare, Medicaid, nursing homes, etc.), wage theft, wills and advance directives, veteran discharge upgrades, housing (fair housing, evictions, foreclosures, conditions, etc.), help with setting up non-profits and small businesses, and work to protect and advance generational wealth.

Service: Personal Care

Licking County Aging Partners

1058 East Main St
Newark, OH 43055
740-345-0821
Fax: 740-349-8003

Description

Personal Care Services provide individuals with activities of daily living and household management, including showers, bathing, and skin care in addition to light housekeeping services. A case manager will visit a client for an in-home evaluation to determine services and level of need. Clients are placed on service using prioritization factors such as emergency situations, chronic health conditions, and limited resources. A Personal Care Aide is assigned a recurring schedule to visit the client in an effort to help that individual age well in their home.

Service: Supportive Services

Catholic Social Services

197 E Gay Street
Columbus, OH 43215
614-227-0301
Fax: 614-227-0387

Description

CSS' Supportive Services program provides home-based social services to individuals 60 and older to help them remain independent in their own homes. Our LSWs provide comprehensive needs assessments and help seniors navigate their benefits, locate transportation services, schedule medical appointments, manage finances, find appropriate housing, and more. We can provide services in the home for those who are home-bound.

A referral to CSS' Supportive Services program can result in facilitating a quick referral and linkage to resources that help to maintain an older adult safely in their home; facilitating immediate health care access to prevent a worsening health condition; or helping to address basic financial issues, including finding alternative housing if needed. We help seniors set goals to support and/or maintain their independence in the community based on their individual needs.

Service: Transportation

Catholic Social Services

197 E Gay Street
Columbus, OH 43215
614-227-0301
Fax: 614-227-0387

Description

Catholic Social Services' Transportation Services is an on-going program that provides transportation for older adults (age 60+) and veterans who are Licking County residents and are unable to independently secure transportation to non-emergency medical services. Services offered include:

- Convenient scheduling of transportation to medical appointments (such as dialysis and cancer treatments) at medical facilities anywhere in the state of Ohio.
- Door-to-Door assistance to and from the agency vehicle.
- Safe, courteous, and timely service during transport in our clean and professional vehicles.
- Wheelchair accessible vehicles for individuals with special needs.
- We updated our safety measures during the COVID-19 pandemic to ensure our vehicles, clients, and staff are protected.

On average, a client will receive transportation services periodically from two to six times per year depending on their medical needs. Clients receiving life-sustaining treatments may utilize the service upwards of 300 times a year, while others may only use it once or twice a year.

Licking County Aging Partners

1058 East Main St
Newark, OH 43055
740-345-0821
Fax: 740-349-8003

Description

LCAP's transportation services take individuals to non-emergency medical appointments, as well as dental and vision appointments. We are able to take clients to LCAP congregate meal sites for social lunches, as scheduling allows. Medical route vans and buses are equipped with wheelchair lifts and are accessible to physically challenged clients.

Madison County

Service: Adult Day Service w/ Transportation

Madison County Senior Center

280 W. High St.
London, OH 43140
740-852-3001

Description

The Adult Day Center is open Monday through Friday 9:00 a.m. to 2:30 p.m.

The Senior Center provides transportation for client's county wide. Handicapped accessible vans with trained drivers are dispatched to bring the client to the center and return them home at the end of the day.

Adult Day Center provides assistance to families and other caregivers who have the responsibility for an older adult who cannot be left alone during the day, yet does not require 24-hour nursing home care.

The program serves persons 60 and over and enables families' respite while their loved one enjoys a day of activities and medical monitoring. The Adult Day Center program offers participants the opportunity to socialize, enjoy peer support and receive health and social services in a stimulating and supportive environment.

MCSCC provides a separate area from the public for Adult Day Center Services to assure confidentiality as well as a safe atmosphere while activities are implemented. Since our adult day center program provides services at the enhanced level the client must be independent with self-medication and personal care. Assistance is provided as needed in these areas.

Service: Caregiver Services

Madison County Senior Center

280 W. High St.
London, OH 43140
740-852-3001

Description

The Adult Care Program offers structured activities from 9:00 AM to 2:30 PM, Monday through Friday, which includes one hot meal and two snacks daily. We provide services for all residents of Madison County aged 60 and over. All services are delivered by trained staff and volunteers, and our facility

includes a designated area separate from the public to ensure confidentiality and a safe atmosphere during activities.

Eligible clients for the Adult Care Program are identified through assessments conducted in the client's home or at the center, depending on what is more convenient for the family. Most often, this assessment is initiated after we receive a referral or a phone call of interest from a family member. Our center serves anyone aged 60 and above living in Madison County who has a need, which may include, but is not limited to, conditions such as Alzheimer's, Parkinson's, or other issues that may require respite services for family caregivers.

The Madison County Senior Center, Inc. offers transportation services to seniors who cannot drive, do not own a car, or do not drive outside of the county.

Transportation services are available to residents of Madison County aged 60 and over. This service enables seniors to access the community for medical appointments, personal care, grocery shopping, banking, and legal appointments. It may also help family members save time or not miss work, due to having to transport their loved ones.

After a referral is received, the transportation coordinator sends out a packet for the individual to complete and return. Once the packet is returned, the transportation coordinator will contact the individual for confirmation and then add them to the transportation roster. The individual can then call and schedule their transportation appointments as needed. A sliding scale based on current poverty guidelines is applied if the client does not qualify for funding, based on the individual's income. Services are provided regardless of the client's ability to pay.

The Senior Center offers assistance with Emergency Response Systems (ERS) for qualifying individuals; however, they do limit the number of clients in this program at any given time due to limited grant funding. They also help with medication, in-home respite care, emergency utility payments, and other allowable services as per the program guidelines.

Service: Congregate Meals

LifeCare Alliance

1699 West Mound St
Columbus, OH 43223
614-278-3141
Fax: 614-278-3143

Description

LifeCare Alliance's congregate meals program provides meals for older adults, medically challenged and/or disabled individuals at congregate dining sites and restaurants in more than 40 locations across Central Ohio, including Carrie's Café, LifeCare Alliance's flagship dining center, senior

apartment building, community buildings, senior centers, churches, and culturally diverse meals at 3 Asian and Somali restaurants.

For more information on Congregate Meal sites please visit:

<https://www.lifecarealliance.org/programs/meals-on-wheels/senior-dining-centers/>

Service: Home Delivered Meals

LifeCare Alliance

1699 West Mound St
Columbus, OH 43223
614-278-3141
Fax: 614-278-3143

Description

LifeCare Alliance's Meals-on-Wheels (MOW) program provides nourishing food and a daily visit to homebound older adults and individuals living with a medical challenge and/or disability 365 days a year. Meal options include hot, cold, frozen, kosher, vegetarian, pureed, and mechanical soft. MOW delivers approximately 6,000 meals a day across Franklin, Madison, Marion, Champaign, and Logan Counties.

Service: Home Maintenance

Bridges Community Action Partnership

232 North Main St, Suite G
Marysville, OH 43040
937-642-4986
Fax: 937-642-1925

Description

Bridges CAP will provide Minor Home Modification and Repair services to eligible customers as listed in the definition below.

A service providing critical cleaning, maintenance, or repair of elements in a consumer's home or surrounding property which are necessary to preserve the consumer's health and welfare.

Service: Home Modifications

Bridges Community Action Partnership

232 North Main St, Suite G
Marysville, OH 43040
937-642-4986
Fax: 937-642-1925

Description

Bridges CAP will provide Minor Home Modification and Repair services to eligible customers – a service providing critical cleaning, maintenance, or repair of elements in a consumer's home or surrounding property which are necessary to preserve the consumer's health and welfare.

LifeCare Alliance

1699 West Mound St
Columbus, OH 43223
614-278-3141
Fax: 614-278-3143

Description

LifeCare Alliance coordinates Minor Home Modification and Repair projects for clients in need of health and safety-related repairs such as electrical or plumbing issues, installing grab bars and railings, repairing floors and drywall, and air conditioning.

Service: Homemaker

LifeCare Alliance

1699 West Mound St
Columbus, OH 43223
614-278-3141
Fax: 614-278-3143

Description

LifeCare Alliance's Help-at-Home program provides personal care assistants and direct support care workers to aid clients with daily living activities, bathing, fall prevention, and basic household chores. Help-at-Home ensures ill, elderly, and disabled individuals have adequate, clean, and safe housing. Homemakers provide a critical daily visit to clients, which serves as a health and well-being check-in to ensure that all of the client's needs are met. Typically, these homebound individuals would be socially isolated if not for these visits.

Service: Legal Services

Legal Aid of Southeast and Central Ohio (LASCO)

1108 City Park Ave
Columbus, OH 43206
614-224-8374
Fax: 614-224-4514

Description

One unit of service equals one hour of legal representation. Legal Services will be provided to seniors in the form of advice, limited service, full representation, appellate work, and pro bono services in the areas of consumer (debt collection, bankruptcy, scams, etc.) domestic (domestic violence, custody, divorce), tax, education in primary and secondary schools (IEP's, suspensions and expulsions, access to education, etc.), re-entry (record sealing and Certificates of Qualification for Employment), Driver's license suspensions, government benefits (SSI/SSDI terminations, SNAP, OWF, PRC, Unemployment, etc.), health (Medicare, Medicaid, nursing homes, etc.), wage theft, wills and advance directives, veteran discharge upgrades, housing (fair housing, evictions, foreclosures, conditions, etc.), help with setting up non-profits and small businesses, and work to protect and advance generational wealth.

Service: Transportation

Community Action Commission of Fayette County

1400 US Route 22 NW
Washington Court House, OH 43160
740-335-7282
Fax: 740-335-6802

Description

Community Action has operated the public transportation system in Fayette County since 1987. In 2023 the system expanded to include **Madison County**. In Fayette County, the system operates as curb-to-curb demand-response system with door-to-door service requested as needed. Vehicles pick up passengers at their home or other specified locations. There is no set time to make a reservation; however, the earlier a passenger can call in their request the better, as the schedule fills up quickly. The system transports passengers to medical facilities and employment centers through various contacts. Finally, Fayette County has a point deviated route that runs through downtown Washington Court House. In Madison County, operations began in late summer 2023 with a point deviated route in the city of London, with local demand-response service planned next for the village of Mt. Sterling. All vehicles operated by the system are accessible with ramps or lifts for passengers with mobility disabilities.

Madison County Senior Center

280 W. High St.
London, OH 43140
740-852-3001

Description

Transportation can assist seniors who are no longer able to drive to doctor appointments, pharmacy, grocery store, outpatient services and other needed trips. Doctor appointments take top priority.

Handicapped accessible vans are available with trained drivers for those who are disabled.

You must be 60 years or over and live in Madison County to be eligible for the transportation services.

The Madison County Senior Citizens Center Transportation service was designed to enable a consumer's plan of care when medical transportation is not otherwise available or funded by state plan Medicaid or any other source.

Transportation Services is designed to move clients to and from services, activities and resources at an affordable cost to the individual. A sliding scale using the federal poverty guidelines based on the individual's income is used to determine cost of the transportation service to the individual. No senior is denied service based on ability to pay.

Pickaway County

Service: Adult Day Service w/ Transportation

The Pickaway County Commission on Aging, Inc.

DBA: Pickaway Senior Center
3206 Chickasaw Dr PO Box 565
Circleville, OH 43113
740-474-8831
Fax: 740-477-8114

Description

The program works with clients 4 hours a day three days a week. During this time, the center provides structured activities including current daily news happening, listening to music which was popular when the clients were growing up, and other activities focusing on their physical movement and attention spans. Clients work with crafts on some days to improve dexterity. Healthy snacks and lunches are provided. The activities try to focus on the client's AOL's and gives their caregivers a respite.

Service: Caregiver Services

The Pickaway County Commission on Aging, Inc.

DBA: Pickaway Senior Center
3206 Chickasaw Dr PO Box 565
Circleville, OH 43113
740-474-8831
Fax: 740-477-8114

Description

The Caregiver Support Program is managed by a paid staff person of the senior center. Referrals typically are received directly from their clients or their caregivers who reach out looking for help with a variety of needs or services. Once the referral is made, the staff member can assist with the request by contacting the correct contracted service provider for service delivery. The staff member will collect all information and conduct the caregiver assessment at the start of service and again every six months to assess the effectiveness of the program.

Service: Congregate Meals

The Pickaway County Commission on Aging, Inc.

DBA: Pickaway Senior Center
3206 Chickasaw Dr PO Box 565
Circleville, OH 43113
740-474-8831
Fax: 740-477-8114

Description

A hot lunch is served at the Pickaway Senior Center Monday through Fridays. Lunch is served at 11:30 AM. each day, but we are asking that you call the Center and make reservations so we know how many we are going to serve.

For more information on Congregate Meals please visit:

<https://www.pickawayseniors.org/congregate.html>

Service: Home Delivered Meals

The Pickaway County Commission on Aging, Inc.

DBA: Pickaway Senior Center
3206 Chickasaw Dr PO Box 565
Circleville, OH 43113
740-474-8831
Fax: 740-477-8114

Description

The county is divided into eight routes. There are between 35 and 60 recipients per route. Each morning the drivers assemble the meals into reheat-able plastic trays which are then sealed and placed into hot ovens or insulated heat bags located in the route vehicles.

The meals that are delivered are based upon the monthly menu schedule. This schedule, which is approved by a licensed dietician, is provided to the clients by the drivers during the previous month. The clients can tell the driver or call the center if they are going to cancel their meal on a certain day because of appointments, vacation, or some other reason.

If the client has a food allergy, then a special meal is prepared for them. On the seal the allergy is noted so the driver is aware to deliver that meal to that particular client.

Service: Legal Services

Legal Aid of Southeast and Central Ohio (LASCO)

1108 City Park Ave
Columbus, OH 43206

614-224-8374

Fax: 614-224-4514

Description

One unit of service equals one hour of legal representation. Legal Services will be provided to seniors in the form of advice, limited service, full representation, appellate work, and pro bono services in the areas of consumer (debt collection, bankruptcy, scams, etc.) domestic (domestic violence, custody, divorce), tax, education in primary and secondary schools (IEP's, suspensions and expulsions, access to education, etc.), re-entry (record sealing and Certificates of Qualification for Employment), Driver's license suspensions, government benefits (SSI/SSDI terminations, SNAP, OWF, PRC, Unemployment, etc.), health (Medicare, Medicaid, nursing homes, etc.), wage theft, wills and advance directives, veteran discharge upgrades, housing (fair housing, evictions, foreclosures, conditions, etc.), help with setting up non-profits and small businesses, and work to protect and advance generational wealth.

Service: Transportation

The Pickaway County Commission on Aging, Inc.

DBA: Pickaway Senior Center

3206 Chickasaw Dr PO Box 565

Circleville, OH 43113

740-474-8831

Fax: 740-477-8114

Description

The County Commission on Aging provides transportation to any senior (60 years or older) who lives in Pickaway County and is going to a service in Pickaway County. Those services include activities being held at the Senior Center, medical and personal care (e.g., hairdresser) appointments, as well as visits to grocery stores. The driver will pick up the senior where they are living, take them to the service, and after the service is completed will return them to their home. The trips are free but many of the clients provide a small contribution to help off-set some of the cost of the service. 24-hour notice of asking for a ride is required to avoid the trip schedule becomes overwhelming which hurts customer service.

Union County

Service: Caregiver Services

Union County Senior Services

940 London Avenue
Marysville, OH 43040
937-642-5100
Fax: 937-642-5105

Description

UCSS uses our Caregiver Support Program to assist and support seniors with Alzheimer or dementia and their caregivers by providing in-home aide services. The program also offers resources and education for caregivers that include education on disease progression, support groups, and effective communication techniques. The program aims to reduce caregiver burnout and improve the quality of care for seniors and families.

Service: Congregate Meals

Memorial Hospital of Union County

500 London Avenue
Marysville, OH 43040
937-578-2445
Fax: 937-644-3976

Description

One hot, delicious meal to congregate meal clients, 5 days per week.

For more information on Congregate meal sites please visit:

<https://memorialohio.com/services/memorial-meals/>

Service: Home Delivered Meals

Memorial Hospital of Union County

500 London Avenue
Marysville, OH 43040
937-578-2445
Fax: 937-644-3976

Description

One hot, delicious meal to home-delivered clients, 5 days per week. We also do a wellness check daily on our clients.

Service: Home Maintenance

Bridges Community Action Partnership

232 North Main St, Suite G
Marysville, OH 43040
937-642-4986
Fax: 937-642-1925

Description

Bridges CAP will provide Minor Home Modification and Repair services to eligible customers – a service providing critical cleaning, maintenance, or repair of elements in a consumer's home or surrounding property which are necessary to preserve the consumer's health and welfare.

Service: Home Modification

Bridges Community Action Partnership

232 North Main St, Suite G
Marysville, OH 43040
937-642-4986
Fax: 937-642-1925

Description

Bridges CAP will provide Minor Home Modification and Repair services to eligible customers as listed in the definition below.

A service providing critical cleaning, maintenance, or repair of elements in a consumer's home or surrounding property which are necessary to preserve the consumer's health and welfare.

Service: Homemaker

Union County Senior Services

940 London Avenue
Marysville, OH 43040
937-642-5100
Fax: 937-642-5105

Description

Union County senior services is a sales tax levy funded program which began in 2004 (sales tax passed in 2008) assisting seniors 60 years of age or older in Union County to age safely and independently in their home. UCSS contracts with local organizations to provide in home services such as home health like personal care, homemaking, respite, emergency response buttons, mobile meals, and transportation. In addition, UCSS provides grants to community agencies to provide resources such as home repairs/ modifications, pet care, socialization through senior centers and libraries, and volunteer

organizations. UCSS has six case managers and one supervisor to manage senior's services and ensuring health and safety are maintained in the home. Monthly, UCSS is providing over 1000 hours of homemaking, 800 hours of personal care/respice, and over 200 emergency response systems to seniors in Union County.

Service: Legal Services

Legal Aid of Southeast and Central Ohio (LASCO)

1108 City Park Ave
Columbus, OH 43206
614-224-8374
Fax: 614-224-4514

Description

One unit of service equals one hour of legal representation. Legal Services will be provided to seniors in the form of advice, limited service, full representation, appellate work, and pro bono services in the areas of consumer (debt collection, bankruptcy, scams, etc.) domestic (domestic violence, custody, divorce), tax, education in primary and secondary schools (IEP's, suspensions and expulsions, access to education, etc.), re-entry (record sealing and Certificates of Qualification for Employment), Driver's license suspensions, government benefits (SSI/SSDI terminations, SNAP, OWF, PRC, Unemployment, etc.), health (Medicare, Medicaid, nursing homes, etc.), wage theft, wills and advance directives, veteran discharge upgrades, housing (fair housing, evictions, foreclosures, conditions, etc.), help with setting up non-profits and small businesses, and work to protect and advance generational wealth.