

Central Ohio Area Agency on Aging
TITLE III/Senior Community Services Assistive Technology
Updated: August 4, 2023

Description:

Technology that enables an individual or family caregiver to improve their ability to perform activities of daily living; perceive, control, interact, or communicate with their environment; monitor for safety or self-management or chronic conditions; or facilitate safe medication use.

Client Eligibility:

- Age Requirement: Clients must be aged 60 or older.
- Residency: Clients must be residents of the county covered by the Title III Older Americans Act program.
- Demonstrate a functional need for assistive technology to enhance their daily living activities.

Examples of Tasks:

- Assessing clients' needs and recommending appropriate assistive devices and technologies.
- Providing training and instruction on the safe and effective use of assistive technology. Instruction can occur in-person, over the phone, or virtually.
- Conducting home modifications and adaptations to improve accessibility and safety.
- Assisting with the installation, setup, and troubleshooting of assistive devices.
- Offering ongoing technical support and maintenance for assistive technology equipment.
- Offering support and guidance to participants in navigating technology and digital platforms for communication.

Documentation Requirements:

- Completed intake forms, including client demographic information and client assessment questionnaires.
- Case notes documenting installation and instruction on the safe and effective use of assistive technology.
- Providers are required to submit regular reports to COAAA via WellSky data collection software.
- If applicable, Documentation from a healthcare professional validating the need for assistive technology.

Unit of Service:

- Initial Assessment: One unit of service for conducting an initial assessment of the client's needs and determining appropriate AT interventions.
- Device Acquisition and Setup: One unit of service for acquiring and setting up assistive devices. "Device" can mean hardware or software.
- Training and Instruction: One unit of service for providing training and instruction on the use of assistive technology.
- Ongoing Support: Variable units of service based on the frequency and duration of ongoing technical support and maintenance.