



## **DRIVE Refresher Course: Transporting Older & Disabled Passengers**

### **GOAL**

Participants will **update** their skills and knowledge regarding the transportation needs of older passengers and passengers with disabilities.

**The curriculum assumes that drivers took the original DRIVE course three or more years ago.**

### **SPEAKER**

**Paula Taliaferro, MGS, LSW** is a part-time Outreach Specialist with COAAA who has presented over 450 workshops related to aging issues since 1996. She has worked in the field of aging since 1977 in institutional and community-based settings.

### **CONTENT**

- Driver responsibilities regarding passenger safety, comfort, and well being
- Characteristics of dementia and techniques to minimize problem behaviors
- Correct wheelchair use
- Two passenger assistance techniques
- Hydraulic lift and wheelchair securement rules and regulations
- Techniques to maximize the comfort and safety of each trip despite challenging situations (i.e., conflict between passenger and driver, conflict between passengers, conflict in passengers' families, and communications between drivers and supervisors)

The curriculum fulfills transportation quality assurance standards for Older Americans Act services in Ohio and Ohio's PASSPORT Medicaid waiver program for drivers who took the original DRIVE training three or more years ago.

### **REQUIRED FOR TRAINING**

- A basic level of proficiency in English (both reading & spoken comprehension)
- Comfortable clothing adapted for various weather conditions, as part of the training is conducted outdoors. Scarves and skirts cannot impede wheelchair function.
- Closed toe, flat shoes (no more than a one inch heel). No flip flops or sandals.



### **Central Ohio Area Agency on Aging**

174 East Long Street, Columbus OH 43215

614-645-7250 1-800-589-7277 [www.coaaa.org](http://www.coaaa.org)

email: [coaaa@coaaa.org](mailto:coaaa@coaaa.org)

**FEE \$20.00**

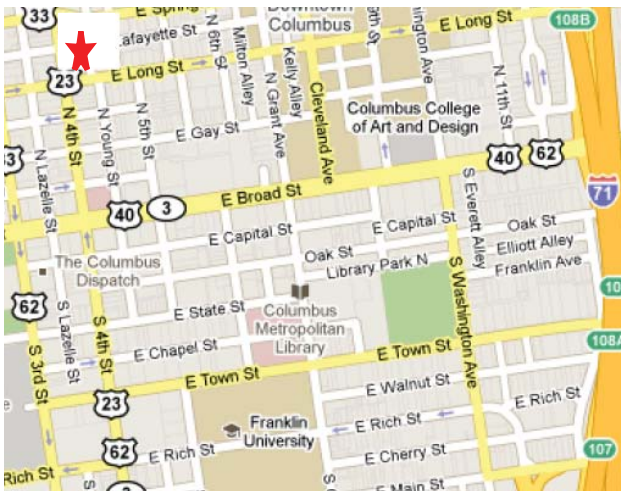
The workshop fee includes coffee, tea and handouts. Lunch is not included.

A **REFUND** will be made **ONLY** for **cancellations received 5 work days prior to the event**. If less than 5 days, a credit can be issued for use at another program within the next year. If notice of cancellation is not received before the date of the program, no credit can be issued. Any checks returned will be subject to a \$15 returned check fee by the City of Columbus.

**PLEASE  
NOTE**

Room temperatures can be difficult to control; dressing in layers adaptable to warm and cool temperatures is recommended. A map and directions are included in this brochure. For events at the COAAA Long Street facility, you must pay to park; there is **no free** parking downtown. The COAAA is not responsible for fees or fines. The COAAA does not discriminate on the basis of race, color, sex, religion, sexual orientation, national origin, age or disability. If you need special accommodations due to a disability, please indicate so on the registration form.

**DIRECTIONS**



Route I-71 to the Broad Street exit. West on Broad Street to 4th Street. North on 4th Street two blocks. The Central Ohio Area Agency on Aging (COAAA) is at the northeast corner of northbound 4th Street and eastbound Long Street.

Parking is available at a variety of lots within a two-block radius. Cost is between \$3.50 and \$8.00 for the day. Some lots require exact change. (The COAAA parking lot is for staff only.) There is no free parking in downtown Columbus. *A list of nearby parking locations will be mailed upon receipt of registration.*

**DOORS TO COAAA DO NOT OPEN TO THE PUBLIC UNTIL 8:00 AM**

**★ COAAA - 174 E. Long Street**

**REGISTRATION FORM**

**DEADLINE OCTOBER 8**

**DRIVE Refresher Course: Transporting Older & Disabled Passengers**

Name: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

Agency: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_ Cty/St/Zip: \_\_\_\_\_

Special accommodations needed due to a disability: \_\_\_\_\_

**Registration Fee: \$20.00** (*lunch is not included*)

Purchase Order Attached: # \_\_\_\_\_ \$ \_\_\_\_\_ Federal ID # \_\_\_\_\_

Make checks payable to **City of Columbus**, & mail with registration form to: COAAA Training & Education  
174 East Long St, Columbus OH 43215

If using a purchase order, please attach a copy to the completed registration form. Questions? Call (614) 645-7250 or 1-800-589-7277; fax (614) 645-6146. COAAA will not accept registrations over the phone or fax without a purchase order number.