Central Ohio Area Agency on Aging

UTILITIES GUIDE

Counties Served
Delaware
Fairfield
Fayette
Franklin
Licking
Madison
Pickaway
Union

614-645-7250
800-589-7277
www.coaaa.org

Your Aging and Disability Resource Network

Updated May 2020
This information is provided by the:
The National Family Caregiver Support Program.

This is a nationally funded program operated in Central Ohio by the Central Ohio Area Agency on Aging (COAAA). It offers caregiver workshops and funds services designed to assist caregivers on a short term basis. The services include: information and assistance, counseling, respite, and other supplemental services.

Request a copy or download our other guides from our website www.coaaa.org under the RESOURCE Tab:

- Central Ohio Older Adults Resource Guide
- The Caregiver Toolbox
- Books, Videos and Websites for Caregivers
- Central Ohio Senior Housing & Home Repair Guide
- Central Ohio Long Term Care & Hospice Guide
- Central Ohio Private Homecare Guide
- Central Ohio Utility Guide
- Central Ohio Prescription Guide
- Central Ohio Transportation Guide
- Central Ohio Support Group Guide
- Central Ohio Respite Guide
- Central Ohio Moving and Transitions Guide
- Central Ohio HIRING In Home Care Guide(NEW)
- Central Ohio Kinship Care Guide(NEW)

The COAAA also provides monthly Caregiver Support Groups & Information Sessions. For more information call 800-589-7277 or visit www.coaaa.org. Or in your county, call one of these agencies:

- Delaware-SourcePoint 740-363-6677
- Fairfield-Meals on Wheels of Fairfield County 740-681-5050
- Fayette-Community Action Commission of Fayette Co. 740-335-7282
- Franklin-Franklin Co. Office on Aging 614-525-6200
- Licking-Licking Co. Aging Program 740-345-0821 or 1-800-452-0097
- Madison-Madison Co. Senior Center 740-852-3001
- Pickaway-Pickaway County Senior Center 740-474-8831
- Union-Union County Senior Services 937-644-1010

Updated May 2020
# Central Ohio Utility Assistance Guide for Seniors & Individuals Who Have a Disability

## Table of Contents

<table>
<thead>
<tr>
<th>Topics:</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programs Available Statewide-Both Gas and Electric</td>
<td></td>
</tr>
<tr>
<td>Regular HEAP (Home Energy Assistance Program)</td>
<td>2</td>
</tr>
<tr>
<td>E-HEAP Winter Crisis Program</td>
<td>2</td>
</tr>
<tr>
<td>E-HEAP Summer Crisis Program</td>
<td>3</td>
</tr>
<tr>
<td>Other General Assistance Programs</td>
<td></td>
</tr>
<tr>
<td>Medical Certification</td>
<td>3</td>
</tr>
<tr>
<td>Extended Payment Plans</td>
<td>3</td>
</tr>
<tr>
<td>Percentage of Income Payment Plan Plus (PIPP Plus)</td>
<td>4</td>
</tr>
<tr>
<td>Graduate PIPP Plus</td>
<td>5</td>
</tr>
<tr>
<td>JOIN</td>
<td>5</td>
</tr>
<tr>
<td>Home Weatherization Assistance Program</td>
<td>6</td>
</tr>
<tr>
<td>Electric Bills Only</td>
<td></td>
</tr>
<tr>
<td>Neighbor to Neighbor Program</td>
<td>7</td>
</tr>
<tr>
<td>Community Assistance Program</td>
<td>7</td>
</tr>
<tr>
<td>In Home Energy Rebates Program</td>
<td>7</td>
</tr>
<tr>
<td>Gas Bills Only</td>
<td></td>
</tr>
<tr>
<td>Columbia Fuel Fund</td>
<td>8</td>
</tr>
<tr>
<td>Columbia Gas WarmChoice Program</td>
<td>8</td>
</tr>
<tr>
<td>Phone Bills</td>
<td></td>
</tr>
<tr>
<td>Lifeline</td>
<td>9</td>
</tr>
<tr>
<td>Water Bills</td>
<td>9</td>
</tr>
<tr>
<td>Federal Poverty Level Income Table</td>
<td>9</td>
</tr>
<tr>
<td>Special Populations</td>
<td></td>
</tr>
<tr>
<td>Prevention, Retention &amp; Contingency (PRC) Program</td>
<td>10</td>
</tr>
<tr>
<td>Veterans: List of County Veterans Services Commission Offices</td>
<td>10</td>
</tr>
<tr>
<td>Appendix</td>
<td></td>
</tr>
<tr>
<td>List of Community Action Agencies and Salvation Army Offices</td>
<td>11</td>
</tr>
<tr>
<td>List of Agencies that take AEP Neighbor to Neighbor Applications</td>
<td>12</td>
</tr>
<tr>
<td>List of County Departments of Job &amp; Family Services</td>
<td>12</td>
</tr>
</tbody>
</table>

This resource manual is brought to you by the Central Ohio Area Agency on Aging. Any unauthorized use and/or duplication of this material without the prior express and written permission from the Central Ohio Area Agency on Aging is strictly prohibited.

This manual is not a substitute for professional advice and care. If you have specific needs, please see a professional provider. Links to web sites are provided for convenience and do not constitute or imply endorsement. Every reasonable effort is taken to ensure accurate information; however, we cannot guarantee completeness or timeliness. COAAA assumes no responsibility for outcomes resulting from the use of information contained in this manual.
Programs Available Statewide (Both Gas & Electric)

Regular HEAP (Home Energy Assistance Program)
- Assistance: helps with gas bill, electric bill if electric is a primary or secondary heating source, or bulk fuel
  - does not require disconnection
  - provides a one-time benefit – usually a credit applied to the bill or a voucher for bulk fuel
  - helps home-owners and renters
  - amount depends on how many people live in the home, total household income, and the primary fuel used to heat the home
- Eligibility: income up to 175% of Federal Poverty Guidelines (see chart on page 9)
  - How to apply: Apply online at http://development.ohio.gov/
  - Can apply through May 31 of any year.
  - Applications available at post offices, libraries and Community Action Agencies (see list on page 11); also available at:
    - Central Ohio Area Agency on Aging, phone: 614-645-7250
    - Breathing Association, 1520 Old Henderson Rd, phone 866-861-6399 for the automated line to make an appointment at any of their 3 locations.

E-HEAP: Winter Crisis Program
- Assistance: one-time benefit for electricity, gas, or bulk fuel if utility disconnected or shut-off notice issued
- When available: November 1 - March 31
- Eligibility: income up to 175% of Federal Poverty Guidelines (see chart on page 9)
- How to apply:
  - Contact the Community Action Agency in your county (see list on page 11)
  - Franklin Co. residents contact IMPACT automated appointment line at 866-747-1038 after midnight for appointment at 700 Bryden Rd., Columbus, OH 43215.
  - Franklin County residents can call the Breathing Association to schedule an appointment 866-861-6399.

Winter Reconnection Order
- Assistance: an order issued by PUCO in the fall that allows customer to prevent shut-off or restore service for $175 payment plus a reconnection fee.
  - Payment can come from the consumer or E-HEAP will pay the $175.
  - Can use one time during the heating season.
- Requirement: must sign up for regular HEAP and a payment plan.
- How to apply: see HEAP Winter Crisis Program.
E HEAP: Summer Crisis Program

- Assistance: one-time payment of up to $350 for regulated utilities & $400 for non-regulated
- When available: July through August
- Eligibility:
  - income up to 175% of Federal Poverty Guidelines (see chart on page 9)
  - age 60 or someone in home has an illness verified by physician
- How to apply:
  - Contact the Community Action Agency in your county (see page 11)
  - Franklin County residents contact IMPACT automated appointment line at 866-747-1038 after midnight for appointment at 700 Bryden Rd., Columbus, OH 43215
  - Franklin County residents can call the Breathing Association at 866-861-6399
- Bring to your appointment:
  - Picture ID—for person whose name is on the bill
  - Social Security cards for all household members
  - Proof of all income for the past 90 days must be presented at time of application for all household members, except wage income earned by dependent minors under age 18
  - The gas and electric bill, regardless of status and/or your bulk fuel invoice or bill
  - If disabled, you must submit proof of disability
  - If you are required to make a copayment or reconnection fee, you must bring verification of that payment

Other General Assistance Programs

Medical Certification

- Assistance: prevents shut-off or restores service within 21 days of disconnection; can be used up to 3 times in any 12-month period. Valid for 30 days
- Eligibility: person in the home would be in danger for health reasons
- How to apply: contact the utility and ask for a medical certification form to be faxed to your doctor

Extended Payment Plans

- Assistance: allows person facing disconnection to pay 1/9, 1/6 or 1/3 of past due bill
  - 1/9 plan – customer pays 9 monthly payments on past due amount
  - 1/6 plan – customer pays 6 monthly payments on past due amount in addition to current bill
  - 1/3 plan requires customer to pay 1/3 of total balance each month (past due amount plus current charges). Offered Nov. 1 - April 15
- Eligibility: no income rules
- How to apply: contact the electric or gas company which serves you
Percentage of Income Payment Plan Plus (PIPP Plus)

- Assistance: allows customers to pay a percentage of their income toward monthly energy bill year-round.
  - If heating with gas, payment is 6% of monthly household income
  - If heating with electricity, payment is 10% of monthly household income
  - Eligibility: income up to 150% of the Federal Poverty Guidelines (see chart on page 9)

- Requirements:
  - Must pay installment every month in full and on time
  - Must verify income each year. Re-verification of income/household size can be completed online at [www.energyhelp.ohio.gov](http://www.energyhelp.ohio.gov) or by completing an Energy Assistance Application and mailing it to: Ohio Development Services Agency, PO Box 1240, Columbus, OH 43216, or in person at the local Community Action Agency. Mailed re-verification must include proof of income and may take up to 12 weeks to process. Households claiming zero income MUST re-verify in person at the local Community Action Agency
  - Must report changes in income or number in household within 30 days

- How to apply:
  - Contact the Community Action Agency in your county (see list on page 11)
  - Franklin County residents contact IMPACT at 866-747-1038
  - Franklin County residents contact the Breathing Association to schedule an appointment at 866-861-6399

Take Note! The monthly PIPP amount paid by the customer covers only a portion of the total monthly utility bill. The balance of each month’s bill is referred to as an “arrearage.” Monthly arrearages add up and MUST BE PAID if the customer leaves PIPP for any reason. The information on Graduate PIPP in the next section explains how the arrearages can be paid over 12 months.

REMEMBER, if the monthly PIPP amount is paid in full and on-time each month, the arrearage is reduced by 1/24th each month.

Be sure PIPP Plus is right for you! In some cases, a utility customer may qualify for PIPP Plus but not need it. For some customers, the monthly PIPP amount (6% or 10% of income) is actually higher than their typical monthly utility bill. PIPP Plus is only helpful if your monthly utility bills are typically higher than the PIPP Plus payment amount.
Graduate PIPP (Percentage of Income Plan) Plus

- A 12-month payment plan that helps customers pay off the PIPP Plus Arrearage if they become ineligible for the program or voluntarily leave the program. Graduate PIPP Plus helps customers who still have utility service transition to a regular payment. Monthly payments are the average of the most recent PIPP Payment and a budget payment established by the utility. Customers who make all 12 Graduate PIPP Plus payments will eliminate their entire balance.

How to apply:
- Contact the Community Action Agency in your county (see list on page 11)
- Franklin County residents contact IMPACT at 866-747-1038 or Breathing Association at 866-861-6399 to schedule an appointment

Post PIPP Plus

- A 12-month plan for former PIPP customers with outstanding arrearages who are no longer receiving service through the utility, and who are current with their PIPP payments
- Customers pay 1/60 of the final balance for 12 months. Each month 1/12 of the arrearage is forgiven. Customers have 12 months from the date utility service is discontinued to earn Post PIPP credits. Call the utility as soon as possible once service is discontinued to earn the maximum Post PIPP credits

JOIN Program (Franklin County Residents Only)

- Assistance:
  - Pays last $50 on one utility bill if customer has a disconnection notice
  - Helps one time in a 12-month period
- Eligibility: low income
- How to apply: go to JOIN at 578 E. Main Street, Columbus between 10 and 11:30 am or 1 to 2 pm; doors open at 9 am; take last bill and disconnection notice
Home Weatherization Assistance Programs (HWAP)

FREE services are available year around to homeowners and renters who meet the income eligibility requirements of 200% of poverty (see chart page 9). These services are designed to help you stay warmer in the winter and cooler in the summer.

Types of services which may be available:

- Home energy inspection and safety checks
- Replacement or repair of electric and gas appliances (furnaces and water heaters)
- Replacement of refrigerators, freezers, and light bulbs
- Attic and wall insulation
- Air Sealing

Delaware, Madison and Union Counties:
- Bridges Community Action Partnership 937-642-4986 ext. 320

Fairfield County:
- Lancaster Fairfield Community Action Agency 740-653-4149 ext. 8006

Franklin County:
- Ground Level Solutions 614-861-7992
- Impact Community Action 614-453-1603
- Mid-Ohio Regional Planning Commission (MORPC) 614-621-1171

Fayette County:
- Fayette County Community Action Agency 740-335-8764

Licking County:
- LEADS Community Action Agency 740-349-0200

Pickaway County:
- Pickaway Co. Community Action Organization, Inc. 740-477-1655 ext. 315
**Electric Bill Only**

**Note:** Check with your electric supplier if not AEP (American Electric Power)—many of them have Assistance Programs, In Home Energy Audits, and Rebate Assistance programs for installing more efficient appliances.

**Neighbor to Neighbor Program (AEP)**
- Assistance: provides up to $250 per customer if disconnected or have disconnection notice
- Eligibility: income up to 250% of the Federal Poverty Guidelines (see chart on page 9)
- Requirements:
  - Must apply first for any other available assistance programs (i.e., HEAP, Winter or Summer Crisis HEAP, PIPP)
  - Have paid $75 on the AEP bill in past 90 days
  - Must have a minimum balance of $50 on the AEP bill
- When to apply:
  - For help with cooling, apply from June 1 through September 30
  - For help with heating, apply from November 1 through April 30
- How to apply: Call an agency listed on pages 11-12 to schedule an appointment to fill out an application.

**AEP Ohio In-Home Energy Program Rebates**

The AEP Ohio In-home Energy Program offers rebates for the installation of energy-saving measures when they are recommended by a program-approved auditor. Customers have six months from the date of the installation to submit all rebate applications. The rebate budget is limited and rebates will be paid for all eligible and qualifying installed measures, until such time as the program ends or the rebate budget is exhausted. Only participating contractors may offer rebates. Program is available to single-family homes and individually metered housing units in 2-6 unit buildings.

For more information, call: 866-997-3578.

Rebates offered for:

**Weatherization (Energy Audit Required)**
- Air Sealing
- Attic Insulation
- Wall Insulation

**Energy Star Heating and Cooling (Home Evaluation Optional)**
- Central Air Conditioner
- Central Air Conditioner – Early Retirement
- Air Source Heat Pump
- Air Source Heat Pump – Early Retirement
- Geothermal Heat Pump
- Ductless Heat Pump

**Smart Thermostats (Home Evaluation Optional)**
- Fossil Fuel Heat with Central A/C
- Electric Heat and Cooling

**Rebates available on the following Energy Star certified appliances:**
- Electric heat pump water heaters
- Air purifiers
- Clothes Washers
- Refrigerators
- Dehumidifiers
- Qualifying Smart Thermostats
Gas Bill Only

Note: Check with your natural gas supplier if you do not have Columbia Gas. Many of them have Fuel Fund, Heat Share, and Home Weatherization Programs for customers.

Columbia Gas Fuel Fund
- Assistance: one-time assistance of up to $250 per customer per heating season
- Eligibility: income up to 200% of Federal Poverty Guidelines (see chart on page 9) or households experiencing unexpected hardships: How to apply:
  - Contact local Community Action Agency (see list on page 11)
  - Call Columbia Gas 800-344-4077

Columbia Gas Warm Choice Program
Columbia Gas Customers can sign up for Warm Choice from all over the state at: www.ColumbiaGasOhio.com/warmchoice
Income eligible home owners (150% of Federal Poverty Level-see page 9) and renters may receive as well:
  - A full home safety and energy inspection
  - Attic and wall insulation, air sealing, safety checks on natural gas appliances, natural gas furnace repair or replacement, and natural gas water heater repair or replacement
    - Franklin County Customers: Contact MORPC at 614-621-1171
    - Delaware, Fairfield, Licking, Madison, Pickaway and Union Co. Customers: Contact Ground Level Solutions at 614-861-7922 or 800-537-8210

Columbia Gas Heat Share Program
Assistance up to $250 per customer to prevent disconnection or to reconnect service. Income-eligible up to 150% of Federal Poverty Level.
- Call the Salvation Army in Central Ohio
  Caseworkers assist clients by zipcode
    - By appointment only when funds are available
    - Call 614-221-6561 to be directed to the caseworker serving your zipcode
Phone Bill

**Lifeline**
- Assistance: a discount on traditional land-line phone service OR a free cell phone with free minutes offered by various wireless companies (can *only have one* or the other).
- Eligibility: people on Medicaid, SNAP, SSI, Veterans Benefit, Social Security Survivor Benefit, Section 8, HEAP, Free Lunch Program, at a homeless shelter, in a nursing home, or who have income up to 135% of Federal Poverty Guidelines (see chart below)
- How to apply: for a landline discount, contact local telephone company; for a cell phone, contact wireless companies in your area to find out if they offer the Lifeline phone

Water Bill

**Note:** Check with your Water Supplier or Community Action Agency (page 11)-Suppliers other than Columbus often offer Assistance Programs.

**Columbus City Water**
- Assistance:
  - Seniors can receive a 10% discount
  - Others with a low income up to 150% of Federal Poverty Guidelines can receive a 20% discount (see chart below)
  - *Seniors with up to 150% of Federal Poverty Guidelines are eligible for both discounts*
- Requirement: must live in a home with one water meter (not a duplex or apartment), call Columbus Department of Public Utilities at 614-645-8276

**2020 Federal Poverty Income Table**

<table>
<thead>
<tr>
<th># Persons</th>
<th>100% Poverty Level</th>
<th>138% Poverty Level</th>
<th>150% Poverty Level</th>
<th>175% Poverty Level</th>
<th>250% Poverty Level</th>
<th>400% Poverty Level</th>
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<tr>
<td>1</td>
<td>$12,760</td>
<td>$17,609</td>
<td>$19,140</td>
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<td>$31,900</td>
<td>$51,040</td>
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<td>2</td>
<td>$17,240</td>
<td>$23,791</td>
<td>$25,860</td>
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<td>3</td>
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<td>$26,200</td>
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<td>6</td>
<td>$35,160</td>
<td>$48,521</td>
<td>$52,740</td>
<td>$61,530</td>
<td>$87,900</td>
<td>$140,640</td>
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</table>
Assistance For Special Populations

Prevention, Retention and Contingency (PRC) Program
- Assistance: one time for electric, gas or water; amount varies by county
- Eligibility:
  - Minor child in the home
  - Eligible if receiving assistance from Ohio Works First, SSI, SNAP(food stamps), TANF(Temporary Assistance to Needy Families)
- How to apply: contact local Department of Job & Family Services Offices; process will take 2 to 4 weeks (see list page 12)
  - Expedited PRC-Available if utility is to be disconnected within 7 days or is already disconnected in winter. Process will take 7-10 days

Veterans
- Assistance: Varies
- Requirements:
  - Contact the County Veteran’s Service Commission in your county of residence listed below
  - Franklin County – must be resident for 90 days

List of County Veteran’s Service Commissions

**Delaware County**
Wolf Building
149 N. Sandusky Street
Delaware, OH 43015
740-833-2010

**Fairfield County**
3044 Columbus-Lancaster Rd.
Lancaster, OH 43130
740-652-7920

**Fayette County**
133 S. Main Street, Suite L11
Washington CH, OH 43160
740-335-1610

**Franklin County**
280 E. Broad St.
Columbus, Ohio 43215
614-525-2500

**Licking County**
935 Buckeye Avenue
Newark, OH 43055
740-670-5430

**Madison County**
1 N. Main St.
London, OH 43140
740-852-0676

**Pickaway County**
141 W. Main Street
Circleville, OH 43113
740-474-3650

**Union County**
835 E. Fifth St., Suite B.
Marysville, OH 43040
937-642-7956 or
800-686-2308
Community Action Agencies (www.oacaa.org)
Salvation Army Offices (www.salvationarmy.org)
All Accept AEP Neighbor to Neighbor Applications

<table>
<thead>
<tr>
<th>County</th>
<th>Agency Name</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>Delaware County</td>
<td>Bridges Community Action Partnership</td>
<td>555 Sunbury Rd.</td>
<td>740-369-3184;</td>
<td><a href="http://www.bridgescap.org">www.bridgescap.org</a></td>
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<tr>
<td></td>
<td>Salvation Army</td>
<td>340 Lake St.</td>
<td>740-363-9487</td>
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<td>Fairfield County</td>
<td>Lancaster-Fairfield CAC</td>
<td>1743 East Main Street, PO Box 768</td>
<td>740-653-4146;</td>
<td><a href="http://www.faircaa.org">www.faircaa.org</a></td>
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<tr>
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<td>Salvation Army</td>
<td>228 W. Hubert Avenue</td>
<td>740-687-1921</td>
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<td></td>
<td>Salvation Army</td>
<td>769 Western Ave</td>
<td>740-775-6995</td>
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<tr>
<td>Franklin County</td>
<td>IMPACT Community Action</td>
<td>700 Bryden Road</td>
<td>614-252-2799;</td>
<td><a href="http://www.impactca.org">www.impactca.org</a></td>
</tr>
<tr>
<td></td>
<td>Central Ohio Salvation Army</td>
<td>966 E. Main St.</td>
<td>614-221-6561</td>
<td></td>
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<tr>
<td>Licking County</td>
<td>LEADS</td>
<td>159 Wilson Street</td>
<td>740-349-8606;</td>
<td><a href="http://www.leadscaa.org">www.leadscaa.org</a></td>
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<tr>
<td></td>
<td>Salvation Army</td>
<td>250 E. Main St.</td>
<td>740-345-8120</td>
<td></td>
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<tr>
<td>Madison County</td>
<td>Bridges Community Action Partnership</td>
<td>255 W. High St, London, OH 43140, 740-852-3511;</td>
<td><a href="http://www.bridgescap.org">www.bridgescap.org</a></td>
<td></td>
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<tr>
<td></td>
<td>Salvation Army</td>
<td>15 So. Plum St., P.O. Box 98</td>
<td>937-322-3434</td>
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<td>Pickaway County</td>
<td>Pickaway County Comm. Action</td>
<td>469 E. Ohio St.</td>
<td>740-477-1655;</td>
<td><a href="http://www.picca.info">www.picca.info</a></td>
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<tr>
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<td>Salvation Army</td>
<td>171 East 4th Street, P.O. Box 451</td>
<td>740-774-2760</td>
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</tr>
<tr>
<td>Union County</td>
<td>Bridges Community Action Partnership</td>
<td>232 N. Main St., Marysville, OH 43040 937-642-4986;</td>
<td><a href="http://www.bridgescap.org">www.bridgescap.org</a></td>
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<tr>
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<td>Salvation Army</td>
<td>340 Lake St.</td>
<td>740-363-9487</td>
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Other Agencies that take AEP Neighbor to Neighbor Program Applications

**Delaware County**

Delaware Housing, Cabin 4  
340 Lake St., Delaware, OH 43015  
740-363-9487

SourcePoint  
800 Cheshire Dr., Delaware, OH 43015,  
740-363-6677

Willis Family Reserve Center  
74 William Street, Delaware, OH 43015  
740-833-1619

**Fairfield, Fayette, Licking, Madison, Pickaway, & Union Counties**  ---See agencies listed in above section and also:

Pataskala Service Center  
12536 Adams Lane SW, Pataskala, OH 43062,  740-927-9861

Ashville Neighborhood Center  
97 Miller Ave., Ashville, OH 43103  
740-983-2530.

**Franklin County**

Breathing Association, The  
1520 Old Henderson Rd. Columbus, OH 43220  
614-457-2997

Catholic Social Services  
197 E. Gay St., Columbus, OH 43215  
614-221-5891

Central Community House  
1150 E. Main St., Columbus, OH 43205  
614-252-3157

Compass at Broad St. Presbyterian  
760 E. Broad St. Columbus, OH 43205  
614-463-9612

Corinthian Baptist Church  
3161 E. 5th Ave., Columbus, OH 43216  
614-230-6146

East Columbus Development Co.  
3050 E. 7th Ave. Columbus, OH 43219  
614-372-0884

Gladden Community House  
183 Hawkes Ave., Columbus, OH 43223,  
614-227-1600

Ohio Health  
4850 E. Main St., Columbus, OH 43213  
614-566-0750

**Central Ohio County Departments of Job & Family Services**

**Delaware County**

145 N. Union St,  
Delaware, OH 43015  
740-833-2300, 800-899-3180

**Fairfield County**

239 W. Main St.,  
Lancaster, OH 43130  
740-652-7889, 800-450-8845

**Fayette County**

133 S. Main St.,  
Washington Court House, OH 43160  
740-335-0350, 800-845-3272

**Franklin County**

1721 Northland Park Ave.,  
Columbus, OH 43229  
614-233-2000

**Licking County**

74 S. Second St., PO Box 5030,  
Newark, OH 43055  
740-670-8999, 888-895-2790

**Madison County**

200 Midway St.  
London, OH 43140  
740-852-4770, 800-852-0243

**Pickaway County**

1005 S. Pickaway St., PO Box 610,  
Circleville, OH 43113  
740-474-7588, 800-822-5437

**Union County**

40 London Ave.,  
Ste. 1800, PO Box 389,  
Marysville, OH 43040  
937-644-1010, 800-248-2347
The Central Ohio Aging and Disability Resource Network (ADRN) is a collaborative effort of the Central Ohio Area Agency on Aging and community partners, designed to streamline access to long-term services and supports that promote community living, personal choice and independence for older adults and all persons with disabilities regardless of age. Central Ohio Community Partners Include:

CareStar Case Management Agency
2760 Airport Drive, #130, Columbus, OH 43219
614-751-7777, www.carestar.com

Centers for Independent Living
- MOBILE: Center for Independent Living (Mid Ohio) 690 High Street, Columbus, OH 43206 614-443-5946, www.mobileonline.org
- SOCIL (Southeastern Ohio Center for Independent Living) Fairfield County Office, 418 South Broad Street, Lancaster, OH 43130 740-689-1494 Hocking County Office, 1369 East Front Street Logan, OH 43138 740-380-1475, www.socil.org
- CDE — Center for Disability Empowerment 510 E. North Broadway, Columbus, OH 43214, 614-575-8055 www.disabilityempowerment.net

Senior Service Providers
- SourcePoint, 800 Cheshire Dr., Delaware, OH 43015, 740-363-6677, www.mysourcepoint.org
- Fayette County Commission on Aging, 1179 S. Elm St., Washington CH, OH 43160, 740-335-2159, www.fayettecoa.com
- Franklin County Office on Aging, 280 E. Broad St., 3rd Floor, Columbus, OH 43215, 614-525-6200, www.officeonaging.org
- Licking County Aging Program, 1058 E. Main St., Newark, OH 43055, 740-345-0821/800-452-0097, www.lcap.org
- Madison County Senior Center 280 W. High St., London, OH 43140, 740-852-3001, www.mcsenior.org
- Pickaway County Senior Center, 2105 Chickasaw Dr., Circleville, OH 43113, 740-474-8831, www.pickawayseniors.org
- Union County Senior Services, 940 London Ave, Marysville, OH 43040, 937-644-1010, www.co.union.oh.us
Navigating the Medicare system can be difficult.

Our experts at the Central Ohio Area Agency on Aging are ready to answer your Medicare questions!

Call us today to receive free unbiased information to help you make informed decisions.

We do not represent or sell insurance products.

Funded in part by:

800-589-7277  www.coaaa.org