Central Ohio Area Agency on Aging

UTILITIES GUIDE

Counties Served
Delaware
Fairfield
Fayette
Franklin
Licking
Madison
Pickaway
Union

Updated March 2019

614-645-7250
800-589-7277
www.coaaa.org

Your Aging and Disability Resource Network
This information is provided by the:  
The National Family Caregiver Support Program

This is a nationally funded program operated in Central Ohio by the Central Ohio Area Agency on Aging (COAAA). It offers caregiver workshops and funds services designed to assist caregivers on a short term basis. The services include: information and assistance, counseling, respite, and other supplemental services.

Request a copy or download our other guides:

- Central Ohio Older Adults Resource Guide
- The Caregiver Toolbox
- Central Ohio Independent Housing & Home Repair Guide
- Central Ohio Long Term Care & Hospice Guide
- Central Ohio Private Homecare Guide
- Central Ohio Prescription Guide
- Central Ohio Transportation Guide
- Central Ohio Support Group Guide
- Central Ohio Respite Guide
- Central Ohio Moving and Transitions Guide
- Books, Videos, & Websites for Family Caregivers

The COAAA also provides monthly Caregiver Support Groups & Information Sessions. For more information call 800-589-7277 or visit www.coaaa.org.

Or in your county, call one of these agencies:

- Delaware – SourcePoint 740-363-6677
- Fairfield – Meals on Wheels of Fairfield County 740-681-5050
- Fayette – Community Action Commission of Fayette County 740-335-7282
- Franklin – Franklin County Office on Aging 614-525-6200
- Licking – Licking County Aging Program 740-345-0821 or 1-800-452-0097
- Madison – Madison County Senior Center 740-852-3001
- Pickaway – Pickaway County Senior Center 740-474-8831
- Union – Union County Senior Services 937-644-1010

Updated March 2019
# Central Ohio Utility Assistance Guide for Seniors & Individuals Who Have a Disability

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This resource manual is brought to you by the Central Ohio Area Agency on Aging. Any unauthorized use and/or duplication of this material without the prior express and written permission from the Central Ohio Area Agency on Aging is strictly prohibited.

This manual is not a substitute for professional advice and care. If you have specific needs, please see a professional provider. Links to web sites are provided for convenience and do not constitute or imply endorsement. Every reasonable effort is taken to ensure accurate information; however, we cannot guarantee completeness or timeliness. COAAA assumes no responsibility for outcomes resulting from the use of information contained in this manual.
Gas and/or Electric Bills Available Statewide

Regular HEAP (Home Energy Assistance Program)
- Assistance: helps with gas bill, electric bill if electric is a primary or secondary heating source, or bulk fuel
  - does not require disconnection
  - provides a one-time benefit – usually a credit applied to the bill or a voucher for bulk fuel
  - helps home-owners and renters
  - amount depends on how many people live in the home, total household income, and the primary fuel used to heat the home
- Eligibility: income up to 175% of Federal Poverty Guidelines (see chart on page 8)
  - How to apply: Apply online at http://development.ohio.gov/
  - Can apply through May 31 of any year.
  - Applications available at post offices, libraries and Community Action Agencies (see list on page 10); also available at:
    - Central Ohio Area Agency on Aging, phone: 614-645-7250
    - Breathing Association, 1520 Old Henderson Rd, phone 866-861-6399 for the automated line to make an appointment.
    - Breathing Association other locations at 273-A West Schrock Rd., 4850 E. Main Street, or 183 Hawkes Ave.

Winter Reconnection Order (Not a Funding Source)
- Assistance: an order issued by PUCO in the fall that allows customer to prevent shut-off or restore service for $175 payment plus a reconnection fee of no more than $36
  - payment can come from the consumer or E-HEAP will pay the $175
  - can use one time during the heating season
- Requirement: must sign up for regular HEAP and a payment plan
- How to apply: see HEAP Winter Crisis Program

HEAP Winter Crisis Program (E-HEAP)
- Assistance: one-time benefit for electricity, gas, or bulk fuel if utility disconnected or shut-off notice issued
- When available: November 1 - March 31
- Eligibility: income up to 175% of Federal Poverty Guidelines (see chart on page 8)
- How to apply:
  - Contact the Community Action Agency in your county (see list on page 10)
  - Franklin Co. residents contact IMPACT automated appointment line at 866-747-1038 after midnight for appointment at 700 Bryden Rd., Columbus, OH 43215. IMPACT accepts limited number of walk-ins each morning. Call main number 614-252-2799 to see if they are doing Super Saturday applications.
  - Franklin County residents can call the Breathing Association to schedule an appointment 866-861-6399.
**HEAP Summer Crisis Program**

- **Assistance:** one-time payment of up to $350 for regulated utilities & $400 for non-regulated
- **When available:** July through August
- **Eligibility:**
  - income up to 175% of Federal Poverty Guidelines (see chart on page 8)
  - age 60 or someone in home has an illness verified by physician
- **How to apply:**
  - Contact the Community Action Agency in your county (see page 10)
  - Franklin County residents contact IMPACT automated appointment line at 866-747-1038 after midnight for appointment at 700 Bryden Rd., Columbus, OH 43215. IMPACT accepts limited number of walk-ins each morning. Call main number 614-252-2799 to see if they are doing Super Saturday applications
  - Franklin County residents can call the Breathing Association call to schedule an appointment 866-861-6399.
- **Bring to your appointment:**
  - Picture ID—for person whose name is on the bill
  - Social Security cards for all household members
  - Proof of all income for the past 90 days must be presented at time of application for all household members, except wage income earned by dependent minors under age 18
  - The gas and electric bill, regardless of status and/or your bulk fuel invoice or bill
  - If disabled, you must submit proof of disability
  - If you are required to make a copayment or reconnection fee, you must bring verification of that payment

**Medical Certification**

- **Assistance:** prevents shut-off or restores service within 21 days of disconnection; can be used up to 3 times in any 12-month period. Valid for 30 days.
- **Eligibility:** person in the home would be in danger for health reasons
- **How to apply:** contact the utility and ask for a medical certification form to be faxed to your doctor

**Extended Payment Plans**

- **Assistance:** allows person facing disconnection to pay 1/9, 1/6 or 1/3 of past due bill
  - 1/9 plan – customer pays 9 monthly payments on past due amount.
  - 1/6 plan – customer pays 6 monthly payments on past due amount in addition to current bill
  - 1/3 plan requires customer to pay 1/3 of total balance each month (past due amount plus current charges). Offered Nov. 1 - April 15
- **Eligibility:** no income rules
- **How to apply:** contact the electric or gas company which serves you.
**Expedited PRC (Prevention, Retention, & Contingency) If There Is a Minor Child**

- **Assistance:** one-time assistance of up to $250 for electric, gas or water
- **Eligibility:**
  - Minor child in the home
  - Eligible if receiving assistance from Ohio Works First, SSI, SNAP (food stamps), TANF (Temporary Assistance to Needy Families)
  - If utility is to be disconnected within 7 days or is already disconnected in winter
- **How to Apply:** contact local Department of Job and Family Services (page 11) in your county; process will take 7 to 10 days; see page 9 for information on regular PRC program when there is no emergency.

**Percentage of Income Payment Plan Plus (PIPP Plus)**

- **Assistance:** allows customers to pay a percentage of their income toward monthly energy bill year-round.
  - If heating with gas, payment is 6% of monthly household income (or $10.00, whichever is more) to gas company and 6% to electric company.
  - If heating with electricity, payment is 10% of monthly household income.
- **Eligibility:** income up to 150% of the Federal Poverty Guidelines (see chart on page 8)
- **Requirements:**
  - Must pay installment every month in full and on time
  - Must verify income each year. Re-verification of income/household size can be completed online at [www.energyhelp.ohio.gov](http://www.energyhelp.ohio.gov) or by completing an Energy Assistance Application and mailing it to: Ohio Development Services Agency, PO Box 1240, Columbus, OH 43216, or in person at the local Community Action Agency. Mailed re-verifications must include proof of income and may take up to 12 weeks to process. Households claiming zero income **MUST** re-verify in person at the local Community Action Agency.
  - Must report changes in income or number in household within 30 days
- **How to apply:**
  - Contact the Community Action Agency in your county (see list on page 10)
  - Franklin County residents contact IMPACT at 866-747-1038
  - Franklin County residents can call the Breathing Association call to schedule an appointment 866-861-6399.

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**Take Note!** The monthly PIPP amount paid by the customer covers only a portion of the total monthly utility bill. The balance of each month’s bill is referred to as an “arrearage.” Monthly arrearages add up and MUST BE PAID if the customer leaves PIPP for any reason. The information on Graduate PIPP in the next section explains how the arrearages can be paid over 12 months.

**REMEMBER, if the monthly PIPP amount is paid in full and on-time each month, the arrearage is reduced by 1/24th each month.**

**Be sure PIPP Plus is right for you!** In some cases, a utility customer may qualify for PIPP Plus but not need it. For some customers, the monthly PIPP amount (6% or 10% of income) is actually higher than their typical monthly utility bill. PIPP Plus is only helpful if your monthly utility bills are typically higher than the PIPP Plus payment amount.
**Graduate PIPP (Percentage of Income Plan) Plus**
A 12-month payment plan that helps customers pay off the PIPP Plus Arrearage if they become ineligible for the program or voluntarily leave the program. Graduate PIPP Plus helps customers who still have utility service transition to a regular payment. Monthly payments are the average of the most recent PIPP Payment and a budget payment established by the utility. Customers who make all 12 Graduate PIPP Plus payments will eliminate their entire balance.

How to apply:
- Contact the Community Action Agency in your county (see list on page 10)
- Franklin County residents contact IMPACT at 866-747-1038 or Breathing Association at 866-861-6399 to schedule an appointment.

**Post PIPP Plus**
- A 12-month plan for former PIPP customers with outstanding arrearages who are no longer receiving service through the utility, and who are current with their PIPP payments.
- Customers pay 1/60 of the final balance for 12 months. Each month 1/12 of the arrearage is forgiven. Customers have 12 months from the date utility service is discontinued to earn Post PIPP credits. Call the utility as soon as possible once service is discontinued to earn the maximum Post PIPP credits.

**JOIN for Franklin County Residents Only**
- Assistance:
  - Pays last $50 on one utility bill if customer has a disconnection notice
  - Helps one time in a 12-month period
- Eligibility: low income
- How to apply: go to JOIN at 578 E. Main Street, Columbus between 10 and 11:30 am or 1 to 2 pm; doors open at 9 am; take last bill and disconnection notice

**Home Weatherization Assistance Programs (HWAP)**
FREE services are available year around to homeowners and renters who meet the income eligibility requirements of 200% of poverty (see chart page 8). These services are designed to help you stay warmer in the winter and cooler in the summer. Types of services which may be available:
- Home energy inspection and safety checks
- Attic and wall insulation
- Air sealing
- Replacement or repair of electric and gas appliances (furnaces and water heaters)
- Replacement of refrigerators, freezers, and light bulbs

**Delaware, Madison and Union Counties:**
- Bridges Community Action Partnership 937-642-4986 ext. 320

**Fairfield County:**
- Lancaster Fairfield Community Action Agency 740-653-4149 ext. 8006

**Franklin County:**
- Ground Level Solutions 614-861-7992
- Impact Community Action 614-453-1603
- Mid-Ohio Regional Planning Commission (MORPC) 614-621-1171

**Fayette County:**
- Fayette County Community Action Agency 740-335-8764

**Licking County:**
- LEADS Community Action Agency 740-349-0200

**Pickaway County:**
- Pickaway Co. Community Action Organization, Inc. 740-477-1655 ext. 315
Electric Bill Only

Note: Check with your electric supplier if not AEP (American Electric Power)—many of them have Assistance Programs, In Home Energy Audits, and Rebate Assistance programs for installing more efficient appliances.

Neighbor to Neighbor Program (AEP)

- Assistance: provides up to $250 per customer if disconnected or have disconnection notice
- Eligibility: income up to 200% of the Federal Poverty Guidelines (see chart on page 8)
- Requirements:
  - Must apply first for any other available assistance programs (i.e., HEAP, E-HEAP)
  - Have paid $75 on the AEP bill in past 90 days
  - Must have a minimum balance of $50 on the AEP bill
- When to apply:
  - For help with cooling, apply from June 1 through August 31
  - For help with heating, apply from December 1 through April 30
- How to apply: Call an agency listed on page 10 to schedule an appointment to fill out an application. For questions, call Dollar Energy at 800-683-7036

AEP Ohio In-Home Energy Program Rebates

The AEP Ohio In-home Energy Program offers rebates for the installation of the following energy-saving measures when they are recommended by a program-approved auditor. Customers have six months from the date of the installation to submit all rebate applications. The rebate budget is limited and rebates will be paid for all eligible and qualifying installed measures, until such time as the program ends or the rebate budget is exhausted. Only participating contractors may offer rebates. Program is available to single-family homes and individually metered housing units in 2-6 unit buildings. For more information, call: 866-997-3578.

Rebates offered for:

Weatherization (Energy Audit Required)
- Air Sealing
- Attic Insulation
- Wall Insulation

Energy Star Heating and Cooling (Home Evaluation Optional)
- Central Air Conditioner
- Central Air Conditioner – Early Retirement
- Air Source Heat Pump
- Air Source Heat Pump – Early Retirement
- Geothermal Heat Pump
- Ductless Heat Pump

Smart Thermostats (Home Evaluation Optional)
- Fossil Fuel Heat with Central A/C
- Electric Heat and Cooling

Appliance Rebate Program

Rebates available on the following *Energy Star certified* appliances:
- Electric heat pump water heaters
- Air purifiers
- Clothes Washers
- Refrigerators
- Dehumidifiers
- Qualifying Smart Thermostats

For online rebate applications go to: www.aepohio.com; click on “Save Energy” then choose “Rebates and Savings Programs: Learn More.”
(https://www.aepohio.com/save/residential/programs/)
For mail-in rebates, send the following information:

- A copy of the dated sales receipt showing the manufacturer, model number and purchase price. Purchase price must be greater than the rebate amount.
- A copy of recent AEP Ohio electric bill (date must be from within two months of rebate submission.

**Gas Bill Only**

**Note**: Check with your natural gas supplier if you do not have Columbia Gas. Many of them have Fuel Fund, Heat Share, and Home Weatherization Programs for customers.

**Columbia Gas Fuel Fund**

- Assistance: one-time assistance of up to $250 per customer per heating season.
- Eligibility: income up to 200% of Federal Poverty Guidelines (see chart on page 8) or households experiencing unexpected hardships: How to apply:
  - Contact local Community Action Agency (see list on page 10)
  - Call Columbia Gas 800-344-4077.

**Columbia Gas Warm Choice Program**

Columbia Gas Customers can sign up for Warm Choice from all over the state at: [www.ColumbiaGasOhio.com/warmchoice](http://www.ColumbiaGasOhio.com/warmchoice)

Income eligible home owners (150% of Federal Poverty Level-see page 8) & renters may receive as well:

- A full home safety and energy inspection
- Attic and wall insulation, air sealing, safety checks on natural gas appliances, natural gas furnace repair or replacement, & natural gas water heater repair or replacement
  - Franklin County Customers: **Contact MORPC at 614-621-1171**
  - Delaware, Fairfield, Licking, Madison, Pickaway and Union Co. Customers: **Contact Ground Level Solutions at 614-861-7922 or 800-537-8210**

**Columbia Gas Heat Share Program**

Assistance up to $250 per customer to prevent disconnection or to reconnect service. Income-eligible up to 150% of Federal Poverty Level.

- Call the Salvation Army in Central Ohio. Caseworkers assist clients by zipcode.
  - By appointment only when funds are available.
  - Call 614-221-6561 to be directed to the caseworker serving your zipcode.

**Phone Bill**

**Lifeline**

- Assistance: a discount on traditional land-line phone service OR a free cell phone with free minutes offered by various wireless companies (can **only have one** or the other)
- Eligibility: people on Medicaid, SNAP, SSI, Veterans Benefit, Social Security Survivor Benefit, Section 8, HEAP, Free Lunch Program, at a homeless shelter, in a nursing home, or who have income up to 135% of Federal Poverty Guidelines (see chart on page 8)
- How to apply: for a landline discount, contact local telephone company; for a cell phone, contact wireless companies in your area to find out if they offer the Lifeline phone
Water Bill

Note: Check with your Water Supplier or Community Action Agency (page 10)-Suppliers other than Columbus often offer Assistance Programs.

Columbus City Water
- Assistance: 2 discount programs
  - Seniors can receive a 10% discount
  - Others with a low income up to 150% of Federal Poverty Guidelines can receive a 20% discount (see chart page 8)
  - Seniors with up to 150% of Federal Poverty Guidelines are eligible for both
- Requirement: must live in a home with one water meter (not a duplex or apartment), call Columbus Department of Public Utilities at 614-645-8276.

2019 Federal Poverty Income Table

<table>
<thead>
<tr>
<th># Persons</th>
<th>100% Poverty Level</th>
<th>138% Poverty Level</th>
<th>150% Poverty Level</th>
<th>175% Poverty Level</th>
<th>250% Poverty Level</th>
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</table>
Special Populations

Minor Child in Home: Prevention, Retention and Contingency (PRC) Program

- Assistance: one time for electric, gas or water; amount varies by county;
- Eligibility:
  - Minor child in the home
  - Eligible if receiving assistance from Ohio Works First, SSI, food stamps, TANF
- How to apply: contact local Department of Job & Family Services Offices; process will take 2 to 4 weeks (see list page 11)

Veterans

- Assistance: Varies
- Requirements:
  - Contact the County Veteran’s Service Commission in your county of residence listed below.
  - Franklin County – must be resident for 90 days

List of County Veteran’s Service Commissions

Delaware County
Wolf Building
149 N. Sandusky Street
Delaware, OH 43015
740-833-2010

Fairfield County
3044 Columbus-Lancaster Rd.
Lancaster, OH 43130
740-652-7920

Fayette County
133 S. Main Street, Suite 404
Washington CH, OH 43160
740-335-1610

Franklin County
280 E. Broad St.
Columbus, Ohio 43215
614-525-2500

Licking County
935 Buckeye Avenue
Newark, OH 43055
740-670-5430

Madison County
1 N. Main St.
London, OH 43140
740-852-0676

Pickaway County
141 W. Main Street
 Circleville, OH 43113
740-474-3650

Union County
835 E. Fifth St., Suite B.
Marysville, OH 43040
937-642-7956 or
800-686-2308
Community Action Agencies (www.oacaa.org) & Salvation Army Offices (www.salvationarmy.org) – By County
All Accept AEP Neighbor to Neighbor Applications

Delaware County
Bridges Community Action Partnership
555 Sunbury Rd.
Delaware, OH 43015; 740-369-3184
www.bridgescap.org
Salvation Army
340 Lake St.
Delaware, OH 43015
740-363-9487

Fairfield County
CAC Lancaster-Fairfield County Area
1743 East Main Street, PO Box 768
Lancaster, OH 43130-0768
740-653-4146; www.faircaa.org
Salvation Army
228 W. Hubert Avenue
Lancaster, OH 43130
740-687-1921

Fayette County
Community Action Comm. Fayette Co.
1400 U.S. Route 22 NW
Washington Court House, OH 43160-740-335-7282; www.cacfayettecounty.org
Salvation Army
769 Western Ave
Chillicothe, OH 45601
740-775-6995

Franklin County
IMPACT Community Action
700 Bryden Road
Columbus, OH 43215
614-252-2799; www.impactca.org
Central Ohio Salvation Army
966 E. Main St.
Columbus, OH 43205
614-221-6561

Licking County
LEADS
159 Wilson Street
Newark, OH 43055
740-349-8606; www.leadscaa.org
Salvation Army
250 E. Main St.
Newark, OH 43055
740-345-8120

Madison County
Bridges Community Action Partnership
255 W. High St, London, OH 43140
740-852-3511; 800-858-4452
www.bridgescap.org
Salvation Army
15 So. Plum St., P.O. Box 98
Springfield, OH 45506
937-322-3434

Pickaway County
Pickaway County Comm. Action
469 E. Ohio St.
Circleville, OH 43113
740-477-1655; www.picca.info
Salvation Army
171 East 4th Street, P.O. Box 451
Chillicothe, OH 45601
740-774-2760

Union County
Bridges Community Action Partnership
232 N. Main St., Marysville, OH 43040
937-642-4986; 800-858-4452
www.bridgescap.org
Salvation Army
340 Lake St.
Delaware, OH 43015
740-363-9487
Other Agencies that take AEP Neighbor to Neighbor Program Applications

Delaware County
Woodward Family Resource Center
74 W. William St., Delaware, OH 43015, 740-833-1619
Delaware Housing, Cabin 4
340 Lake St., Delaware, OH 43015 740-363-9487
SourcePoint, 800 Cheshire Dr., Delaware, OH 43015, 740-363-6677
Willis Family Reserve Center
74 William Street, Delaware, OH 43015 740-833-1619

Fairfield, Fayette, Licking, Madison, Pickaway, & Union Counties
See agencies listed in above section

Franklin County
Breathing Association, The
1520 Old Henderson Rd.
Columbus, OH 43220, 614-457-2997
Catholic Social Services
197 E. Gay St., Columbus, OH 43215 614-221-5891
Central Community House
1150 E. Main St., Columbus, OH 43205, 614-252-3157

County Departments of Job & Family Services

Delaware County
140 N. Sandusky St., 2nd Floor,
Delaware, OH 43015
740-833-2300, 800-899-3180

Fairfield County
239 W. Main St.,
Lancaster, OH 43130
740-652-7889, 800-450-8845

Fayette County
133 S. Main St.,
Washington Court House, OH 43160
740-335-0350, 800-845-3272

Franklin County
1721 Northland Park Ave.,
Columbus, OH 43229
614-233-2000

Licking County
74 S. Second St., PO Box 5030,
Newark, OH 43055
740-670-8999, 888-895-2790

Madison County
200 Midway St.
London, OH 43140
740-852-4770, 800-852-0243

Pickaway County
110 Island Rd., PO Box 610,
Circleville, OH 43113
740-474-7588, 800-822-5437

Union County
40 London Ave.,
Ste. 1800, PO Box 389,
Marysville, OH 43040
937-644-1010, 800-248-2347
How to Find What Assistance is Available?

- **Eldercare Locator** – 800-766-1116 (www.eldercare.gov) Free information on services anywhere in the United States.
- **Free Long Term Care Assessment** – 800-589-7277 (www.coaaa.org) *Free in home consultation* to help families make long term care choices.
- Some counties in Ohio **have local tax funded services** for older adults. They may also be served by a local county agency which administers these funds and programs.
- Many counties & local communities have **Senior & Disabled Citizen Service Handbooks** which list a wide variety of services.

What Are Area Agencies on Aging (AAA)?

- Established by the Federal Government in the Older Americans Act of 1965. Every part of the US and our territories are served by an AAA.
- Most states have multi-county regions served by an AAA. **Ohio has 12 regions which are pictured to the right (called Planning & Service Areas-PSA for short).** To see a more detailed map of the regions in Ohio, go to www.ohioaging.org

- **Area Agencies on Aging in OHIO: What Do We Do?**
  - **Fund** Community Based Services (under Title 3 of the Older Americans Act)
  - **Provide Information, Assistance & Education** to older adults, adults with disabilities and their families on a variety of issues such as long-term care services, housing & health and wellness
  - **Advocate** on behalf of older adults, adults with disabilities and their families.
  - **In Ohio, Administer** the programs designed to allow those over 60 who are eligible for Medicaid and otherwise would be living in a nursing facility to receive care in the community. Also may provide services to those under 60 with disabilities who qualify for these programs.
The Central Ohio Aging and Disability Resource Network (ADRN) is a collaborative effort of the Central Ohio Area Agency on Aging and community partners, designed to streamline access to long-term services and supports that promote community living, personal choice and independence for older adults and all persons with disabilities regardless of age.

Central Ohio Community Partners Include:

**Carestar Case Management Agency**
2760 Airport Drive, #130, Columbus, OH 43219, 614-751-7777, [www.carestar.com](http://www.carestar.com)

**Centers for Independent Living**
- **MOBILE: Center for Independent Living** (Mid Ohio)
  690 High Street | Columbus, OH 43206
  Phone: 614-443-5946, [www.mobileonline.org/](http://www.mobileonline.org/)
- **SOCIL (Southeastern Ohio Center for Independent Living)**
  Fairfield County Office, 418 South Broad Street, Lancaster, OH 43130, 740-689-1494
  Hocking County Office, 1369 East Front Street Logan, OH 43138 740-380-1475, [www.socil.org](http://www.socil.org)
- **CDE Center for Disability Empowerment**
  510 E. North Broadway, Columbus, OH 43214, 614-575-8055
  [www.disabilityempowerment.net](http://www.disabilityempowerment.net)

**Senior Service Providers**
- **SourcePoint**, 800 Cheshire Dr., Delaware, OH 43015, 740-363-6677, [www.mysourcepoint.org](http://www.mysourcepoint.org)
- **Meals on Wheels of Fairfield County** 253 Boving Road, Lancaster, OH 43130, 740-681-5050, [www.mowfc.org](http://www.mowfc.org)
- **Fayette County Commission on Aging**, 1179 S. Elm St., Washington Court House OH 43160, 740-335-2159, [www.fayettecoa.com](http://www.fayettecoa.com)
- **Franklin County Office on Aging**, 280 E. Broad St., 3rd Floor, Columbus, OH 43215, 614-525-6200, [www.officeonaging.org](http://www.officeonaging.org)
- **Licking County Aging Program**, 1058 E. Main St., Newark, OH 43055, 740-345-0821 or 800-452-0097, [www.lcap.org](http://www.lcap.org)
- **Madison County Senior Center** 280 W. High St., London, OH 43140, 740-852-3001, [www.mcisr.org](http://www.mcisr.org)
- **Pickaway County Senior Center**, 2105 Chickasaw Dr., PO Box 565, Circleville, OH 43113, 740-474-8831, [www.pickawayseniors.org](http://www.pickawayseniors.org)
- **Union County Senior Services**, 940 London Ave, Marysville, OH 43040, 937-644-1010, [www.co.union.oh.us](http://www.co.union.oh.us)
Navigating the Medicare system can be difficult.

Our experts at the Central Ohio Area Agency on Aging are ready to answer your Medicare questions!

Call us today to receive free unbiased information to help you make informed decisions.

We do not represent or sell insurance products.

Funded in part by:

Your Aging and Disability Resource Network

800-589-7277 www.coaaa.org